EPSO

CONFERENCE 12 - 15 October 2026

- Pilots & Innovation
- Prevention and Preparedness
- People & Partnerships

14th Oct. EPSO Partnership Projects

15th Oct. EPSO Training Day/ Working Group

41st EPSO Conference Singapore

EPSO – APAC | 12 - 15 Oct 2026

Hosted by:

MINISTRY OF HEALTH
SINGAPORE

EPSO: European Partnership for Supervisory Organisations in Health Services and Social Care
to improve the quality of health care and social care in Europe;
to connect between supervisory organizations and their individual members;
to improve exchange of ideas, outcome of research, information and good practice;
to promote co-operation on topics such as education and dissemination of knowledge.

Contacts at Singapore MOH: Zin AyeTHA (Zin_Aye_THA@moh.gov.sg); Ministry of Health |(65)6015 5406| http://www.moh.gov.sg

Contacts at EPSO: https://epso-net.eu Jooske Vos-chair EPSO-Board info@epsonet.eu tel +31613163557 If you have questions, please feel free to ask info@epsonet.eu or office@epsonet.eu

Final Programme

of the 41st EPSO Conference Singapore
(In conjunction with APAC-Asia Pacific Regulators network)

12 - 15 October 2026

12 October morning – Grand Opening Event
including Opening keynote speech: Minister for Health Singapore
at the Grand Copthorne Waterfront hotel, Singapore
- Lunch –
Start EPSO CONFERENCE
12 October afternoon – EPSO Conference Day 1
12 October evening – informal dinner at own costs
13 October – EPSO Conference Day 2
13 October evening – Official EPSO-APAC Conference dinner
14 October morning – Start EPSO Partnership co-operation projects 2026-2027
15 Oktober – EPSO Training Day -working group on AI in Regulation

Hosted by: MOH Singapore

Conference Presenter: Carry Maria klein Gunnewiek (EPSO)
Venue Conference: The Grand Copthorne Waterfront Hotel
Venue Training Day (in person), (working group): MOH Singapore- Labrador Boardroom at the Labrador Tower, 1 Pasir Panjang Road,
#20-01, Singapore 118479

'Regulation for Better Health and Care in a Changing World'

Main objectives for this conference:

- **Exchange of perspectives on shared regulatory challenges;**
- **Learning from EPSO colleagues and recent research;**
- **Working towards better health in a changing world with a view to high quality of regulation and adapting to future demands;**

EPSO

MINISTRY OF HEALTH
SINGAPORE

41ST EPSO CONFERENCE
SINGAPORE
October 12 - 15, 2026

‘Regulation for Better Health and Care in a Changing World’

This conference will address key challenges for health and social care regulation and inspection, emphasizing the importance of learning from EPSO partners and looking forward to the future demands.

Main Conference Themes:

The three P’s:

Theme 1 Pilots and Innovation
Theme 2 People and Partnerships
Theme 3 Prevention and Preparedness

Training DAY AI IN REGULATION-working group for regulators

Theme: Making better use of your own data

About the EPSO Conferences in general

(41st EPSO conference in Singapore
In conjunction with APAC -Asia Pacific Regulators network)

- EPSO sessions will be introduced from the various perspectives around the world by Regulatory Leaders from our EPSO- APAC Network and other speakers invited by EPSO. The sessions aim to be interactive and will be followed by one or more break-out sessions; the sessions alternate with group discussions.
- EPSO conference and conference dinner are free of charge for EPSO delegates, (invited) partners from the EPSO-APAC network, speakers and other (invited) guests.
- Participation in-person in the conference is in principle limited to a maximum of 3 participants per EPSO-Partner organisation/country and a maximum of about 50 delegates in total.
- In-person participants are requested to complete the online registration form for our 41st EPSO Conference in Singapore. **To register for this conference (12-15 October 2026 please click on this link** https://forms.gle/1qBqeE3NrzVwzMX89
- Registration will be closed when the maximum number is reached.
- To register for the Training Day please send a mail to Office@epsonet.eu (or register here).
- Travel and hotel must be organised by yourself; all costs are at your own expense.
- Participation online is limited to EPSO partners and - by EPSO- invited guests; please use the link to our Microsoft Teams meeting that will be sent to you. All online participants -except speakers – are requested to have their cameras on and microphones muted.
- If you want to join us online in the conference, please let us know in advance at info@epsonet.eu who you are (name/ function/ organisation/country/) and which sessions you want to follow.
- Participation in the conference means that you accept the exclusion of all liability from EPSO and from our hosts for loss or theft of your assets and for possible liability resulting from damage caused by shortcomings of the organization; however, as usual with our EPSO conferences, the organisation does everything it can to ensure that the conference runs smoothly and safely.

41st EPSO Conference

In conjunction with APAC - Asia Pacific Regulators network

Programme Day 1

Monday 12th of October 2026

Conference morning opening

- Registration at the conference venue: Grand Copthorne Waterfront hotel, Singapore
- Address by the Minister of Health of Singapore
- Photo session
- Plenary on Regulating Innovation

EPSO-APAC – afternoon - opening

- Introduction and welcome by Ministry of Health Singapore
- Welcome by EPSO
- Roundtable introduction of all delegates by themselves

EPSO-APAC – afternoon sessions on theme 1

Theme 1: Pilots and Innovation in public health

- **New thinking around innovative Health and Healthcare approaches such as "Good enough healthcare"**
- **Findings from regulatory practice, Sandboxing, Barriers to innovation, new visions.**

  Keynote introduction speech and setting the stage for New Thinking about 'good enough healthcare'; decision making around healthcare resource allocation- what is "Good enough healthcare?
- Sessions 1.1 – 1.5: Sessions on theme 1
- Session 1,6 Interactive Q&A panel with speakers session 1.1–1.5
- Session 1.7–1.9 Follow up Sessions on Pilots and Innovation in Regulation
- Session 1.10: Discussion in groups; Feedback; Plenary discussion

Closing of Conference DAY 1

End of Day 1

- **Informal Dinner at own costs at Grand Copthorne Waterfront Hotel;** All are invited to join. We will arrange an informal dinner table in the restaurant of the Grand Copthorne Hotel for those who want to join us for dinner at own costs. Make your own choice from the menu.

Day 1	Agenda	Presenters
8.30– 9.00	Registration at the conference venue: Grand Copthorne Waterfront hotel, Singapore	**All delegates**
9.00 – 9.30	Address by the Minister of Health of Singapore	**Minister of Health Singapore**
9.30 – 10.00	Group Photo session	**All delegates with hosting officials (Minister etc) Photos by Singapore MOH**

10.00 – 12.00	**Combined OPENING SESSION** of the **EPSO-APAC Conference Singapore** (hosted by the Ministry of Health Singapore) in conjunction with the **Health Regulatory Conference 2026** jointly organised by the Ministry of Health (MOH) Singapore and the Health Sciences Authority (HSA).	**All delegates are invited** to join the opening session and visit the 'marketplace' with innovative tools and presentation of the developments in industry
12.00 -13.30	Lunch	
13.30	**START EPSO- APAC CONFERENCE**	
13.30 -13.40	Introduction and welcome by Executive Management Singapore	**Prof. Raymond Chua,** CEO at health Sciences Authority, Dept Director of Health, Health Regulation, Health Regulation, Ministry of Health Singapore
13.40- 13.50	Welcome by EPSO	Chair EPSO Board -**Jooske Vos**
13.50 - 13.55	**Housekeeping messages**	Conference presenter
13.55– 14.05	**Roundtable introduction** of all delegates by themselves	All in-person delegates (name, function, country/ region
Theme 1 **14.05 – 18.00**	**Pilots and Innovation in public health** - **New thinking around innovative Health and Healthcare approaches such as "Good enough healthcare"** - **Findings from regulatory practice, Sandboxing, Barriers to innovation, new visions.**	
Session 1.1 **Interactive keynote session** 14.05 – 14:25	**Keynote introduction speech and setting the stage for:** **New Thinking about 'good enough healthcare'**; decision making around healthcare resource allocation - what is "Good enough' Healthcare?	**Prof. Mark O'Brien** (online) Associate Fellow, Programme Director, Oxford Healthcare Leadership Programme Saïd Business School, University of Oxford, England, UK. (Mark will be replaced by Tracey Maicey due to circumstances). **Tracey Maisey** (in person), Chief Executive of the NNSW Health District in Australia has held senior positions in healthcare in the UK, the Middle East, New Zealand and Australia; she recently completed Mark O'Brien's residential Oxford University Healthcare Leadership Program. **Peter Carter** (online) Chair Health Board NNSW-Australia, Expert and former Chief Executive and Board member at ISQua International Society for Quality in Health Care)
Session 1.2 14.25– 14.45	**Innovation and renewal in public health;** can we ensure that the desired innovation and renewal in public health leads not only to excellent and more expensive care, but also to accessible and affordable care?	**Prof. Rifat Atun,** (in-person) Dean of Education and Innovation; Julio Frenk Professor of Public Health Leadership and Professor of Global Health Systems; Director, Advanced Learning Academy; and Director, Health Systems Innovation Lab, Harvard T.H. Chan School of Public Health, Harvard University USA

Session 1.3 14.45 – 15.05	**Innovation and renewal in public health**; can we ensure that the desired innovation and renewal in public health leads not only to excellent and more expensive care, but also to accessible and affordable care?	**Prof. Keith McNeil,** Commissioner, Commission on Excellence and Innovation in Health, Adelaïde, South Australia.
15.05 – 15.20	**Comfort Break**	
Session 1.4 15.20– 15.40	**Innovation and renewal in public health**; can we ensure that the desired innovation and renewal in public health leads not only to excellent and more expensive care, but also to accessible and affordable care?	**Prof. Jeroen Struijs** (NZa) **(online)** **-** Chief economist at Dutch Healthcare Authority –prof. Population Health Economics LUMC -The Netherlands
Session 1.5 15.40 – 16.00	**Innovation and renewal in public health**; can we ensure that the desired innovation and renewal in public health leads not only to excellent and more expensive care, but also to accessible and affordable care?	**Louis Charles Viossat(in-person)** Inspecteur général des affaires sociales – Ancien ambassadeur – Responsable de la mission Permanente Europe International IGAS/INSPECTANTS, France
Session 1.6 16.00 – 16.30	**Interactive Q&A panel with speakers 1.1- 1.5** Interactive Discussion in response to questions raised in the presentations of session 1.1 -1.5	**Moderators: Speakers of session 1.1-1.5** • **Tracey Maisey** • **Louis-Charles Viossat** • **Prof Rifat Atun** • **Prof. Keith McNeil**
	Pilots and Innovation in public health **Findings from regulatory practice, Sandboxing, Barriers to innovation, new visions**	
Session 1.7 16.30 –16.45	**Innovation tragedy of Regulators (10 minutes) a scientific film on: Why innovation is extra hard for regulators** **Find the link to film here:** https://youtu.be/a0hiCXBcEqs	**Martin de Bree (online)** EPSO Advisory Board member; Rotterdam School of Management, Erasmus University Rotterdam, The Netherlands **& Laurie Jansen (online)** NVWA (Dutch Food and Safety regulation Authority) Erasmus University Rotterdam, The Netherlands.
Session 1.8 16.45 –17.05	**Findings from New Zealand** What are the learnings from the recent ttransitioning to 'steward of the health system'in the New Zealand Health System? Has this innovation reached its goals? What are unexpected outcomes?	**Simon Medcalf (in-person)** Director of Health Quality Intelligence -Quality & Safety Commission (Te Tāhū Hauora Health), Ministry of Health, New Zealand
Session 1.9 17.05–17.25	**Pilots and Innovation- Sandboxing & Innovative thinking methods** Singapore's Experience with Sandboxing in Healthcare. What are the learnings?	**Weng Chee CHAN (in-person)** Deputy Director, Health Information Protection Office, Regulatory Transformation Division, MOH Singapore
Session 1.10 **Discussion in groups** 17.25– 17.45 **Feedback and plenary discussion** 17.45– 17.55	**Discussion in groups on pilots and innovation in public health - Findings from regulatory practice, Sandboxing, Barriers to innovation, new visions** with all in-person delegates in 6 groups; one online group.	**Moderators:** • **Simon Medcalf** • **Weng Chee CHAN** • **Online Martin de Bree and Laurie Jansen**
17.55 -18.00	**Closing of Conference DAY 1**	
INFORMAL DINNER Day 1 (at own costs) All are invited to join at Dinner Day 1 from 18.30 - 20.00 at Grand Copthorne Waterfront hotel. We will arrange an informal dinner table in the restaurant for those who want to join us for dinner at own costs and make your own choice from the menu. **Please let us know at office@epsonet.eu if you want to join.**		

41st EPSO Conference

In conjunction with APAC -Asia Pacific Regulators network

Programme Day 2

Tuesday 13th of October 2026

Day 2

- Gathering delegates at Conference room & Welcome coffee
- housekeeping

Theme 2 People and Partnerships With a focus on Leadership in a modern regulatory setting. Bridging the gap between people and health

- Session 2.1 Setting the stage for theme 2 People Partnership and Leadership in a modern regulatory setting
- Sessions 2.2–2.6: Sessions on theme 2
- Follow-up session 2.6: Comfort break & outbreak session: Patient support groups in a "market stall setting" in the outbreak hall (Interactive connection with patient support groups in Singapore to strengthen the patient perspective for between delegates and patient representatives)
- Sessions 2.7–2.8: follow up on theme 2
- Session 2.9 Interactive Q&A session with speakers in sessions 2.1- 2.8 with online participation

Lunch Break

Theme 3 Prevention and Preparedness
- Changing perspectives of regulation; regulatory decision-making under uncertainty e.g., during crises (Evolving areas of interest for Regulators Inspectorates and Supervisory organisations

- Session3.1–3- 4: Sessions on theme 3 Prevention and Preparedness
- Session 3.1- 3-11: Sessions on theme 3 Prevention the new success story?
- Session 3.12 Discussion in groups
- Closing of day 2

Seated Conference dinner DAY 2

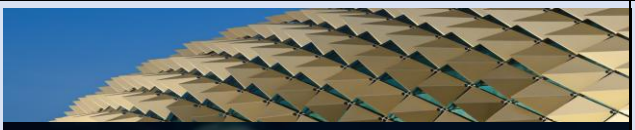
All delegates, speakers and invited EPSO guests are all invited (free of charge) by our host the Ministry of Health Singapore for a formal seated Conference Dinner at day 2 of the of the conference.

Please be aware that your attendance is greatly appreciated; a table setting will be prepared in advance; so please let us know if you accept the invitation, please let us know if you have any special dietary requirements, and please do not forget to inform us in good time if you are unexpectedly unable to attend.

Theme 2 **9.00 – 12.15**	**People and Partnerships with a focus on Leadership in a modern regulatory setting; Bridging the gap between people and health.**	
Session 2.1 **Opening speech** 9.00 – 9.20	**Setting the stage for conference theme 2** **People, Partnership and Leadership in a regulatory setting** How can we set the bar as high as possible to achieve the goal: bridging the gap between people and health and achieving collaboration in healthcare? How can regulators be maximally equipped to contribute to that goal?	**Deo Debattista**(in-person)**,** Junior Minister for Active Aging under the Minister of Health in Malta
Session 2.2 9.20 – 9.40	**Lessons learned from building partnerships between people and Health in an integrated care setting** What are the lessons learned over the years Nick will speak from his long-standing experience in IFIC (International foundation of Integrated care). He will compare some of the lessons and reasons Integrated Care has not done so well in some jurisdictions (problems of scale etc) versus where it has succeeded. What can regulators learn from this?	**Prof. Nick Goodwin** (in-person) Visiting Professor, Director of Policy, Centre for Research in Health System Performance (CRiHSP), Yong Loo Lin School of Medicine, National University of Singapore.
Session 2.3 9.40 – 10.00	**New research on people and partnerships** **What do we need to know about the history of pilots that aim to improve healthcare by cooperation in health and social care projects. What is needed to make cooperation sustainable**	**Prof. Pim Valentijn** (in-person) Professor Value based healthcare Hanzehogeschool, Groningen, The Netherlands
Session 2.4 10.00 – 10.20	**People and Partnerships with a focus on involvement of the people working in health organisations and partners working with health organisations.** What kind of leadership is needed to improve quality, sustainability and outcome of partnerships?	**Ellen Joan van Vliet** (in-person) President ISQua (International Society for Quality in Health Care) / director Qualicor – accreditation in health and social care
Session 2.5 10.20 – 10.40	**People and Partnerships with a focus on involvement of the people working in health organisations and partners working with health organisations.** What kind of leadership is needed to improve quality, sustainability and outcome of partnerships? **Piyawan Limpanyalert will focus in her presentation on Thailand's and HAI's perspective and their experience** with a focus on their partnerships in driving quality and safety.	**Piyawan Limpanyalert** (in-person) CEO of HAI Thailand, President of ASQua, and ISQua Board member
Session 2.6 10.40 – 11.00	**People and Partnerships- Singapore's Amalgamation Journey** How Singapore has been building the professional quality of the regulatory expertise, proper stakeholder engagement and co-creation in health and social care regulation;	**Chan Cheng LENG** (in-person), Group Director, Integrated Health Regulation Group, HSA MOH Singapore
Session 2.6- follow up 11.00 – 11.15	• **Comfort break & outbreak session** • **Interactive connection with patient support groups in Singapore to strengthen the patient perspective between delegates and patient representatives**	**Patient support groups in a "market stall setting" in the outbreak hall**

	People and Partnerships **With a focus on Leadership in a modern regulatory setting. Bridging the gap between people and health**	
Session 2.7 11.15 – 11.35	**People and Partnerships** **Bridging the gap between people and healthcare**	**Marta Puścion** (online) Legal Counsel, Cooperation Department, Office of the Patient Ombudsman, Poland
Session 2.8 11.35 – 11.55	**A Focus on People and Leadership in a modern regulatory setting. Bridging the gap between people and health.**	**Prof. Mirella Minkman**(online) chair of the board of Vilans (knowledge organization for Care and Support), TIAS Business school- Tilburg University, the Netherlands
Session 2.9 11.55 – 12.15	**Interactive Q&A session with speakers in sessions 2.1 - 2.7 session**	• **Deo Debattista** • **Prof Nick Goodwin** • **Prof. Pim Valentijn** • **Ellen Joan van Vliet** • **Prof. Mirella Minkman (online discussion group)** **Others in session 2.5, 2.6 and 2.7**
12.15 – 13.15	**Lunch Break**	
Theme 3 13.15 – 18.00	**Prevention and Preparedness** • **Changing perspectives of regulation; regulatory decision-making under uncertainty e.g., during crises** (Evolving areas of interest for Regulators Inspectorates and Supervisory organisations) • **Prevention: the new success story?**	
Session 3.1 13.15 – 13.35	**Civil / medical preparedness for military crises** **Experiences and Learnings from the recent huge NATO civil/medical exercise in Estonia**	**Birgit Lao**(in-person) – Director General of Terviseamet, The Estonian Health Board, Tallinn, Estonia
Session 3.2 13.35– 14.00	**Medical Preparedness for a new crisis** Animal testing for the prevention of epidemics zoonosis Health preparedness – 'One Health' – Cooperation between sectors to improve preparedness for a new health pandemic or other crises	**Merel Langelaar** (in-person) Director BPRC, Netherlands In cooperation with PREPARE (the Programme for Research in Epidemic Preparedness and Response). PREPARE-Singapore leads the (WHO) World Health Organization Coronavirus Collaborative Open Research Consortium, known as CORC-CoV.
Session 3.3 14.00 – 14.20	**Pharmaceutical preparedness by Medicine Agencies and supervisory organisations**	**Sergejs Akulics** (in-person) Deputy Director in Pharmaceutics, State Agency of Medicines of Latvia
Session 3.4 14.20 – 14.40	**Prevention and Preparedness** Singapore's Medical Preparedness: Expedited Drug Approvals	**Lim Boon KIAN** (in-person), Deputy Director, Therapeutic Products Branch, Health Products Regulation, Health Sciences Authority, Singapore
Session 3.5 Discussion in groups 14.40 – 14.55 **Feedback and plenary discussion** 14.55 – 15.00	**Discussion in groups** With all in-person delegates, in groups	**Moderators:** **Speakers in sessions 3.1-3.4**
15.00 –15.15	**Comfort break**	

15.15 –18.00	**Prevention and Preparedness** • **Changing perspectives of regulation; regulatory decision-making under uncertainty e.g., during crises** (Evolving areas of interest for Regulators Inspectorates and Supervisory organisations) • **Prevention: the new success story?**	
Session 3.6 15.15–15.35	**Prevention of harm in health and social care in Japan – a no-fault compensation system is in place;** the system is working amazingly well to prevent harm and report adverse events independently.	**Shin Ushiro** (online) Deputy Director, Professor and Director of the Division of Patient Safety at Kyushu University Hospital. Executive board member of the Japan Council for Quality Health Care
Session 3.7 15.35–15.55	**Prevention of harm and prevention of unnecessary cost of healthcare, a recent example:** a recent report 11 June 2026 by IGAS is focusing on better prevention, better screening and better management of chronic kidney disease https://www.igas.gouv.fr/sites/igas/files/2026-06/Rapport%20Igas%20-%20Prendre%20en%20charge%20la%20maladie%20r%C3%A9nale%20chronique%20%282026%29.pdf	**Louis Charles Viossat**(in-person) Inspecteur général des affaires sociales – Ancien ambassadeur – Responsable de la mission Permanente Europe International IGAS/INSPECTANTS, France
Session 3.8 15.55 – 16.15	**Prevention of harm in health and social care** How successful is New Zealand's 3 pilar system of prevention and learning of harm and compensation for adverse events in health and social care?	**Simon Medcalf** (in-person) Director of Health Quality Intelligence | Quality & Safety Commission (Te Tāhū Hauora Health) Ministry of Health, New Zealand
Session 3.9 16.15 –16.35	**A maternity themed presentation: prevention of harm in neonatal care;** **Is neonatal care in crises in England?** https://www.matneoinv.org.uk/wp-content/uploads/2026/06/WEBSITE_NMNI-Final-Report-and-Recommendations.pdf The 30th of June 2026 the national investigation on maternity care, England, published a report by a commission chaired by Baroness Valerie Amos. It recommends consideration on benefits and drawbacks of an alternative compensation system; although the 8 recommendations do not mention a no-fault compensation it might be one of the options to consider. New Zealand is named as example amongst other countries such as Sweden and Denmark. Japan could have been mentioned as example as well.	**Ruby Okojie- Smith**(online) - CQC's policy lead primary care services and **Michelle Molyneux** (online) **England / UK** /
Session 3.10 **Discussion in groups** 16.35 – 16.55**Feedback and plenary discussion** 16.55 – 17.00	**Discussion in groups** With all in-person delegates, in groups	**Moderators – speakers in session 3.1-3.11**
17.00-17.15	**Closing of day 2**	

18.30 exactly – late comers will not be able to join.	**Social Programme Day 2- Singapore River Cruise**	**All delegates, speakers and EPSO Guests are invited (free of charge by our host the Ministry of Health Singapore for a formal seated dinner at the Malayan Council**
Evening River Cruise followed by Dinner at Malayan Council Esplanade Singapore		Please be aware that your attendance is greatly appreciated; **a table setting will be prepared in advance**; so please let us know if you accept the invitation**, please let us know if you have any special dietary requirements, and please do not forget to inform us in good time if you are unexpectedly unable to attend.** **Dress code:** 'smart casual' or 'conference dress' (no need to change after the conference).

41st EPSO Conference

In conjunction with APAC -Asia Pacific Regulators network

Programme Day 3

Fostering small but active EPSO-PARTNERSHIPS that collaborate for a year to learn from one another - a starting point for cooperation.

Wednesday 14th of October 2026 8.45 - 12.00

- **Opening by EPSO and MOH Singapore**
- **START EPSO- APAC Partnership Exchange PROGRAMME with the aim of Building Expertise of Regulators and Proper stakeholder engagement and co-creation in health and social care regulation**

-Start for new Partnership projects between EPSO regulatory Partners.

- Start for cross-border cooperation and learning by exchange of colleagues.

- Focus on (best) practice in both countries

- Projects to be settled in the period October 2026 -October 2027.

ay 3	Agenda		Speakers
08.45 – 8.55	**Gathering delegates at Conference room & Welcome coffee**	**All delegates**	
9.00 – 12.30	**Start EPSO Partnership Exchange PROGRAMME – Brainstorm session – everyone interested in participating is welcome** **(Working group to start the Exchange between EPSO Partners 2026-2027)** **Projects will work on exchange plans and present first ideas as a starting point for cooperation at a self-designed project for one year (small projects; not time consuming; online or in person)**		
Opening by EPSO **Setting the stage for the start of the EPSO exchange programme 2026-2027**	**Aim of the exchange projects** is to learn via working-floor contact. Report back next year's Epso autumn conference	**The aim of the Singapore meeting** is to present first ideas about each project.	**Questions to discuss in Singapore** • What do we want to learn from each other • What are the goals for both partners • Time frame for the exchange • What questions arise between proposed partners • Find the right people who are interested to connect with each other • Formulate support questions to EPSO

Session no	Proposed project	Proposed topics (first ideas)	Proposed Countries involved (first ideas)
Session EPEX 1	proposed Exchange 1	Mental health policy improvement	Ireland MHC - Jersey Norway
Session EPEX 2	Proposed Exchange 2	- Improvement of social policy - Prevention	France - IGAS Singapore
Session EPEX 3	Proposed Exchange 3	Blame free reporting Learning adverse events No fault	England New Zealand -HQSC Norway Poland – OmbudsmanQSH Japan- no fault institute
Session EPEX 4	Proposed Exchange 3	Internal supervision	Netherlands NVTZ Tusla Ireland Latvia Medicine Auth.
Session EPEX 5	Proposed Exchange 4	Long term care innovation	Malta Netherlands-Vilans
Session EPEX 6	Proposed Exchange 5	-e- health -genetic genomics	Estonia Singapore England
Session EPEX 7	Proposed Exchange 7	Future thinking	Health Inspectorate Wales Singapore
Session EPEX 8	Proposed Exchange 8	Quality improvement	Isle of Man Jersey England
Session EPEX 9	Proposed Exchange 9	Assisted Dying end of life	New Zealand - Comm France -IGAS
Session EPEX 10	Proposed Exchange 10	Good enough health	Netherlands NZA Australia
Session EPEX 11	Proposed Exchange 11	Medicine	Latvia Singapore
Session EPEX 12	Proposed Exchange 12	Ehealth	UK - DiCE Estonia
Session EPEX 13	Proposed Exchange 13	Accreditation vs Supervision Quality improvement	Qualicor-Netherlands/Belgium Singapore
Session EPEX 14	Proposed Exchange 14	Follow-up project on reduction of fysical and medicine prescrption restraints in health and/ or social care	Ireland MHC Vilans – Netherlands Estonia- Terviseamet

REGISTRATION 41st EPSO Conference

IN-PERSON delegates

(please use online registration link)

Online participation on request via info@epsonet.eu

CONFERENCE REGISTRATION FOR IN - PERSON DELEGATES

Please register online for our Singapore conference by using this registration form:
https://forms.gle/1qBqeE3NrzVwzMX89

Kindly note that registration is open exclusively to EPSO partners (maximum 3 per EPSO-partner), invited guests and speakers

Online participation via Teams is available on request only. If you want to join online, please contact us at info@epsonet.eu.

41st EPSO Conference

In conjunction with APAC -Asia Pacific Regulators network

Thursday 15th of October 2026 9.00 - 17.30

Venue: Ministry of Health Singapore – Labrador Boardroom at the Labrador Tower, 1 Pasir Panjang Road, #20-01, Singapore 118479

Facilitators:

- Asst. Prof. Kavitha Palaniappan (in-person) Duke-NUS Singapore, -
- Alex van Vorstenbosch (in-person) - NZa & University of Tilburg, Netherlands & EPSO
- Prof. Misja Mikkers (online) EPSO Advisory Board member; Health Systems Engineering, University of Twente, Netherlands (involved remotely in the scientific design of the training)

Registration – please click here: https://forms.gle/dnxxauURkhXsLa377

EPSO TRAINING DAY Using Data and AI in Health Supervision

From Insight to Strategy – One-Day Training (working group max 30 participants)

- **AI Strategy & Policy for Regulators**
  Focus: Leadership, Governance, and Strategic Oversight- focus on the use of AI in Regulation and Supervision
- **Data Utilization & Technical Application**
  Focus: Technical Experts, AI Specialists, and Practical Innovation

Following the successful pilot training day in Malta (40th EPSO Conference), which was highly appreciated by the participants, EPSO has decided to offer another training day on the same topic: the use of data and AI by regulatory authorities, inspection services, and supervisory organizations. How to use existing data infrastructure and manage new developments in data analyses and the use of AI?

The training is being organized in conjunction with the 41st EPSO conference on day 4 in Singapore at the location of Centre of Regulatory Excellence (CoRE) Duke-NUS Medical School.

EPSO has once again asked Prof. Misja Mikkers (member of the EPSO Advisory Board; Health Systems Engineering, University of Twente, Netherlands), Assistant Professor Kavitha Palaniappan (Duke-NUS, Singapore), and Alex van Vorstenbosch (NZ & Tilburg University, Netherlands) to conduct the training in collaboration with EPSO.
We are pleased that both Assistant Professor Kavitha Palaniappan (Duke-NUS, Singapore) and Alex van Vorstenbosch (NZ & Tilburg University, Netherlands) are available to conduct the training (in person) again; Prof. Mikkers has other commitments on that day but remains involved in the background with EPSO.

This training is open to all those who have participated in the pilot training and to all new colleagues (EPSO partners) interested to learn more about the use of AI and it challenges and risks. How can we use all exiting data and AI in our daily work as regulators in a safe and effective way? De morning group will be split in two

This training is highly recommended **for those in leadership positions to learn and become aware of new possibilities and about risks in your own organisation.**
The training is also highly recommended **for those working with data and AI in daily practice in a regulatory context**. You will learn how to improve your skills and options for better use of existing data in your own organisation and go around the existing risks in your daily practice.

Those who have already participated in this training will know that there is for them much more to learn and that they are more than welcome to join again if they can find their way to come to Singapore. Otherwise, they might be able to send those colleagues that will benefit most of this training day in Singapore.
The training is free of charge for EPSO partners – others will pay a fee of 500 euro for the day.

Overview of the Training info

This one-day interactive training equips supervisory authorities with practical and strategic tools to use data and AI responsibly and effectively.

The programme balances:
- Foundational understanding of AI
- Mapping and unlocking existing datasets and exciting opportunities of using Ai in supervision and supervising AI used by those who are being regulated / supervised
- Hands-on exploration using Studio LLM (with simulated and publicly available data)
- Ethical and strategic governance considerations

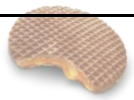
Participants will:
- Understand what AI is (and what not)
- Identify hidden potential in their organisation's datasets and other hidden possibilities
- Explore how AI can support risk profiling and supervision
- Reflect on governance, ethics, human-in-the-loop design and cost considerations
- Develop medium-to-long term strategies for AI use within their organisations

This training combines theory, discussion and guided practical exploration

Expectations from Participants

1. **Please prepare a short-written overview** covering:
   a. The health regulation context in your country: what is being regulated, by whom, and under what legal or institutional framework;
   b. The role and mandate of your organisation specifically: what powers does it have, what decisions does it make, and who does it report to;
   c. An honest estimate of AI literacy within your organisation: are there dedicated data or digital teams? Has AI been discussed at a strategic level? Are staff generally comfortable with data-driven approaches or is this relatively new territory?
   These short overviews will be shared with all participants in advance of the training day, so please write them with that peer audience in mind. Reading them beforehand will help everyone arrive with a sense of the diversity of contexts in the room and make the group discussions significantly more productive.
2. **Bring a laptop with Studio LLM installed**
   An installation manual and step-by-step guide will be sent to all participants by email in advance of the training day. Please ensure Studio LLM is installed and working on your laptop before you arrive. If you encounter any difficulties during installation, please reach out to us so we can resolve this beforehand rather than on the day itself.
3. **Prepare a 2-page dataset description**
   Each participant must prepare a 2-page description of one dataset from their organisation that they believe has the potential for extended use or AI application. Please note that a "dataset" should be interpreted broadly. It does not need to be a structured database of quantitative data. Relevant examples include quality reports submitted by healthcare providers, inspection findings compiled over time, complaint logs, audit narratives, or accreditation documentation. If your organisation systematically collects any form of information, even partially in narrative or paper-based form, that is worth describing.

	The dataset description can include the following information:		
	a. Basic information:	**b. Content description:**	**c. Data quality and constraints:**
	Dataset name	Main variables (or types of information)	Known limitations
	Who collects it?	Level of granularity (individual/entity/system level)	Missing data issues?
	Why was it originally collected?	Time coverage	Potential biases
	Frequency of collection	Estimated size	Legal/privacy constraints
	Format (structured, unstructured, mixed)		Access restrictions
	Digital or partially paper-based?		
	d. Current use:		
	a. How is it currently used?		
	b. Who uses it?		
	c. For what decisions?		

Preliminary Programme EPSO TRAINING DAY **From Insight to Strategy** **Using Data and AI in Health Supervision**		
Time	Session topics	Presenter
9.00 – 9.20	**Walk-in:** Coffee with Dutch 'Stroopwafels' 	
9.20 – 9.25	**Opening & welcome by EPSO**	Jooske Vos
Session 4.2 9.20– 9.45	**Warming up for the Training Day some general remarks about using AI by regulators**	Alex van Vorstenbosch
9.45–10.00	**Comfort break** and setting up the 2 working groups	
10.10 – 10.40	**Analytics for Supervisors** Descriptive versus predictive versus prescriptive, risk profiling concepts, signal detection and compliance targeting	Alex van Vorstenbosch
10.40 – 11.10	**What is AI? (Demystified**) Lay explanation of what is AI, types of AI (rule-based systems, machine learning, generative AI), prediction versus causal inference, strengths and blind spots of generative AI, common traps in regulatory settings.	Asst. Prof. Kavitha Palaniappan
11.10 – 12.00	**What is Data in a Supervisory Context?** Types of regulatory data, structured versus unstructured data, missing data and bias, why and how data was collected matters.	Asst. Prof. Kavitha Palaniappan
12.00 - 13.00	Lunch	12.00 - 13.00
13.00 - 14.45	Training day -afternoon session - **Mapping your Data Landscape**	
13.00 - 13.30	Participants sharing on their datasets	Alex van Vorstenbosch & Asst. Prof. Kavitha Palaniappan
13.30 - 14.15	Probing for hidden potential – facilitated discussion	Alex van Vorstenbosch & Asst. Prof. Kavitha Palaniappan

14.15 - 14.45	Group reflection on what collective tools could benefit the network	Alex van Vorstenbosch & Asst. Prof. Kavitha Palaniappan
14.45 - 15.00	Tea Break	
15.00 - 17.30	**Practice Session: Using AI safely (Studio LLM Demonstration)**	Kavitha Palaniappan & Alex van Vorstenbosch
15.00 - 15.45	Introduction to LLMs and Studio LLM	Alex van Vorstenbosch
15.45 - 16.30	Simulated Exercises Highlight prediction versus explanation, missing data distortions, bias emergence.	Alex van Vorstenbosch
16.30 - 17.30	**Strategy, Ethics and Organisational Design**	
16.30 - 16.50	Core Ethical Principles for Regulators Accountability, transparency, fairness, proportionality, human-in-the-loop, defining boundaries without stifling innovation.	Asst. Prof. Kavitha Palaniappan
16.50 - 17.10	Organisational Strategy The topics can revolve around separate AI team versus integrated model; AI policy in partially paper-based systems, cost considerations and medium-to-long term roadmap	Asst. Prof. Kavitha Palaniappan & Alex van Vorstenbosch
17.10- 17.20	**Closing remarks and questions about follow-up**	Asst. Prof. Kavitha Palaniappan & Alex van Vorstenbosch
17.10- 17.30	**Final Reflection and Action Points** Each participant identifies one short-term step, one medium-term structural change and one ethical safeguard to implement	Asst. Prof. Kavitha Palaniappan & Alex van Vorstenbosch

Please register by using this form.

If you have any questions, please contact us at office@epsonet.eu

Directions from Singapore Airport

to the Conference venue:

The Grand Copthorne hotel can easily be reached by taxi or public transport from Changi airport.

By Taxi

Taxis are available at Changi Airport. Alternatively, you may consider using Ride-Hailing apps – Grab, Gojek or TADA. There may be extra airport surcharge.

Show the driver the hotel name or address:

Grand Copthorne Waterfront Hotel Singapore, 392 Havelock Road, Singapore 169663

The journey to the venue from the airport by car typically takes about 30-40 minutes, depending on traffic conditions.

By Public transport (bus)

Practical route

From Changi Airport, you can take the MRT (train) to the hotel. The Changi Airport MRT Station is linked directly to Terminal 2 and Terminal 3 of Changi Airport.

1. From **Changi Airport MRT Station**, take 2 stops to **Tanah Merah** station.
2. From **Tanah Merah** station, take 12 stops to **Outram Park** station.
3. From **Outram Park** station, change to the Thomson-East Coast Line (TEL) and take 1 stop to **Havelock** station.
4. From Havelock station, walk 8-10 min to Grand Copthorne Waterfront Hotel, Singapore 169663.

Alternatively, from Changi Airport Terminal 4, you can take the bus and train to the hotel.

1. From **Changi Airport Terminal 4** bus stop, take 8 stops on **bus 36** to **Marine Terr Stn Exit 1**.
2. From the bus stop, walk 3 min to **Marine Terrace MRT station**.
3. From **Marine Terrace** station, take 10 stops to **Havelock** station.
4. From Havelock station, walk 8-10 min to Grand Copthorne Waterfront Hotel, Singapore 169663.

The journey to the venue from the airport by public transport typically takes about 1 hour 15 minutes, depending on traffic conditions.

Travel to Singapore

Getting to Singapore (Changi international airport) is easy and directly from many airports in Europe and worldwide

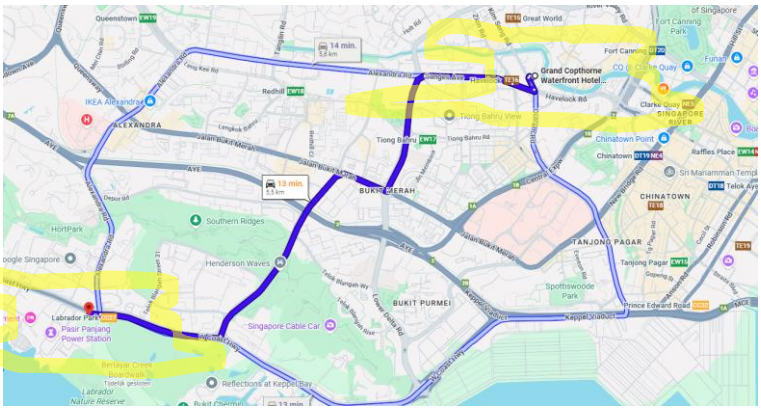
From Changi Singapore airport to the Conference venue Grand Copthorne waterfront hotel takes about 35 minutes by car and about 1 hour by public transport. Trains are pm

Positioning of Singapore

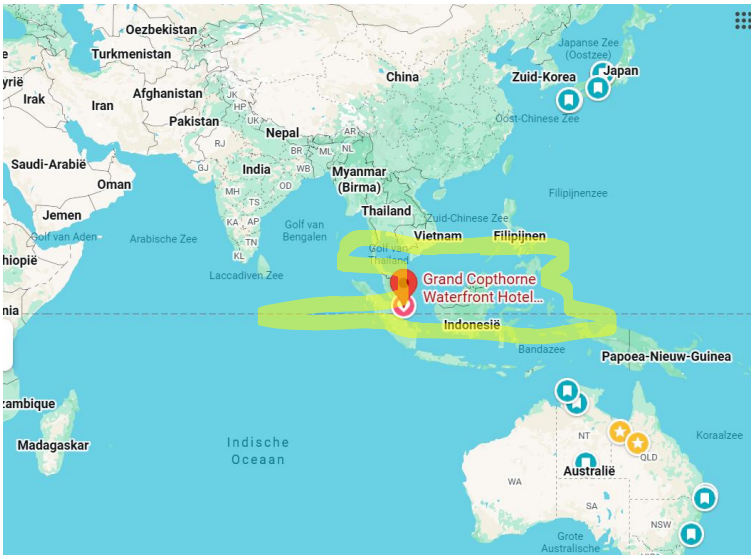
Positioning of Conference venue: Grand Copthorne Waterfront hotel

PositioningMinistry of Health – Venue working group training day
(- Directions will be send by email to Training Day Participants)

From Grand Copthorne to MOH 13 min by car 35 min by public transaport bus 51 from Havelock MRT station



Singapore in Sout East Asia



Hotel and Booking information for the 41st EPSO Conference in Singapore

Conference Hotels 12th - 13th October 2026

The Conference venue is the Grand Copthorne Waterfront Hotel
392 Havelock Rd, Singapore 169663
Pm prices

Due to Grand Prix etc. prices are higher than normal
However, the area of the hotel is very pleasant and safe.
Therefore, other hotels in the area can be used as well.

For accommodation options, download this PDF.