

Regulation of home care in Wales

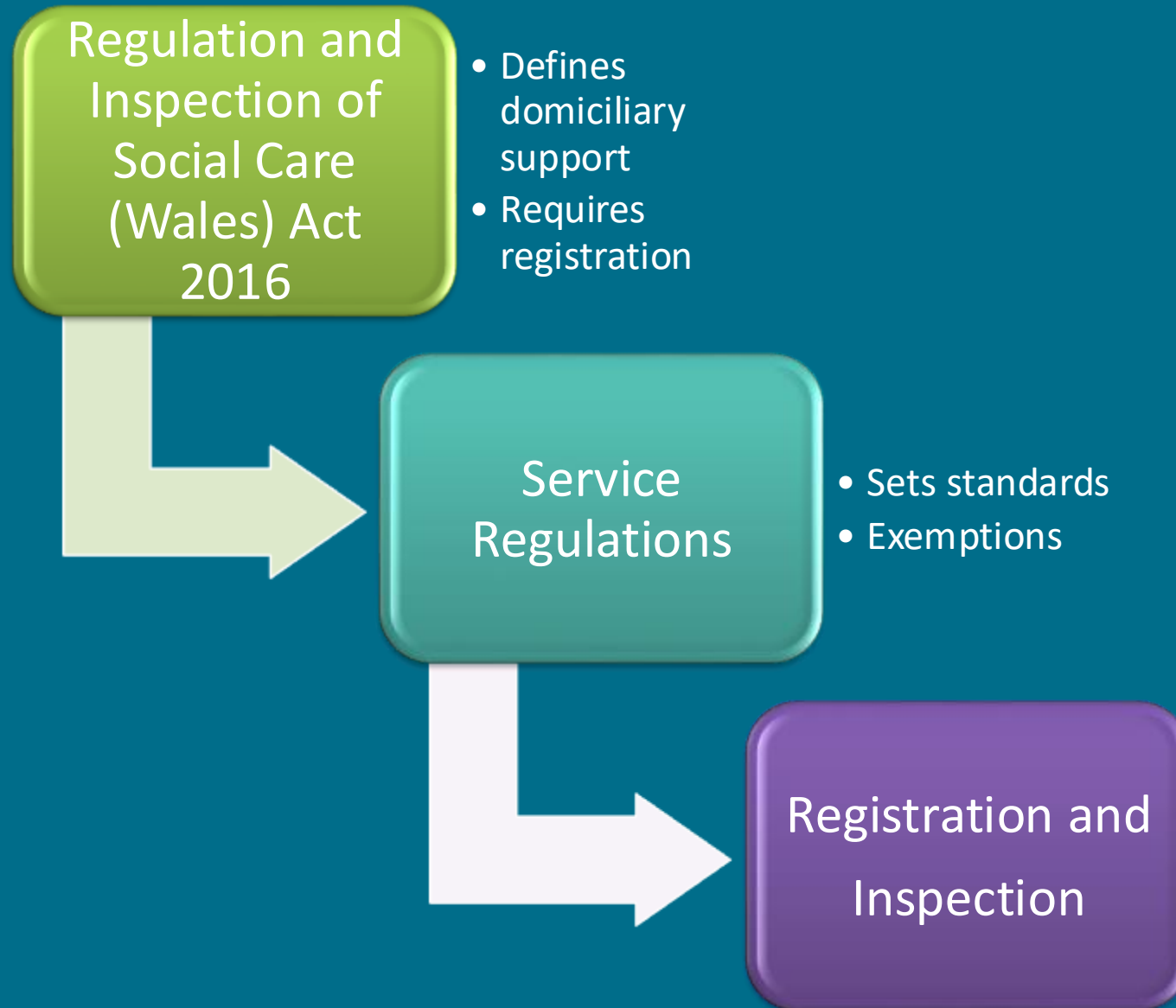


Arolygiaeth Gofal
Cymru
Care Inspectorate
Wales



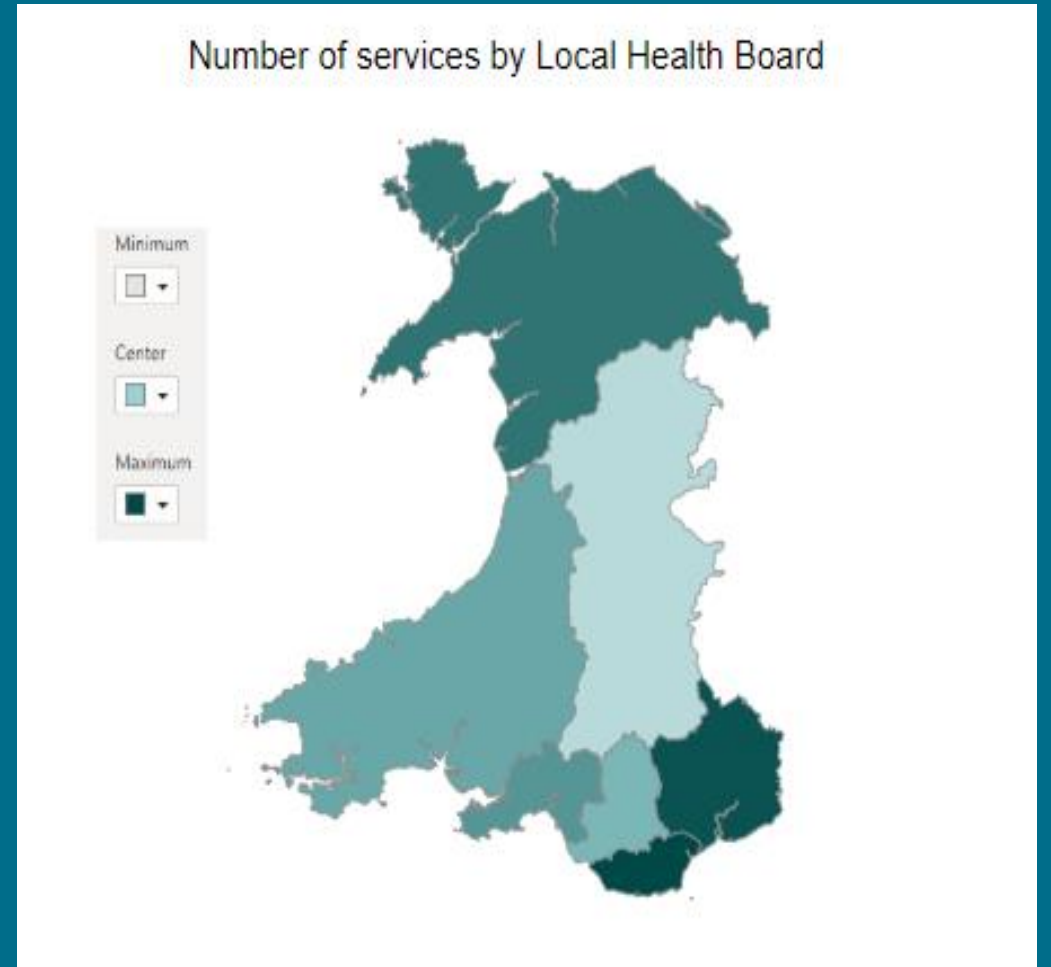
Margaret Rooney

The regulatory framework

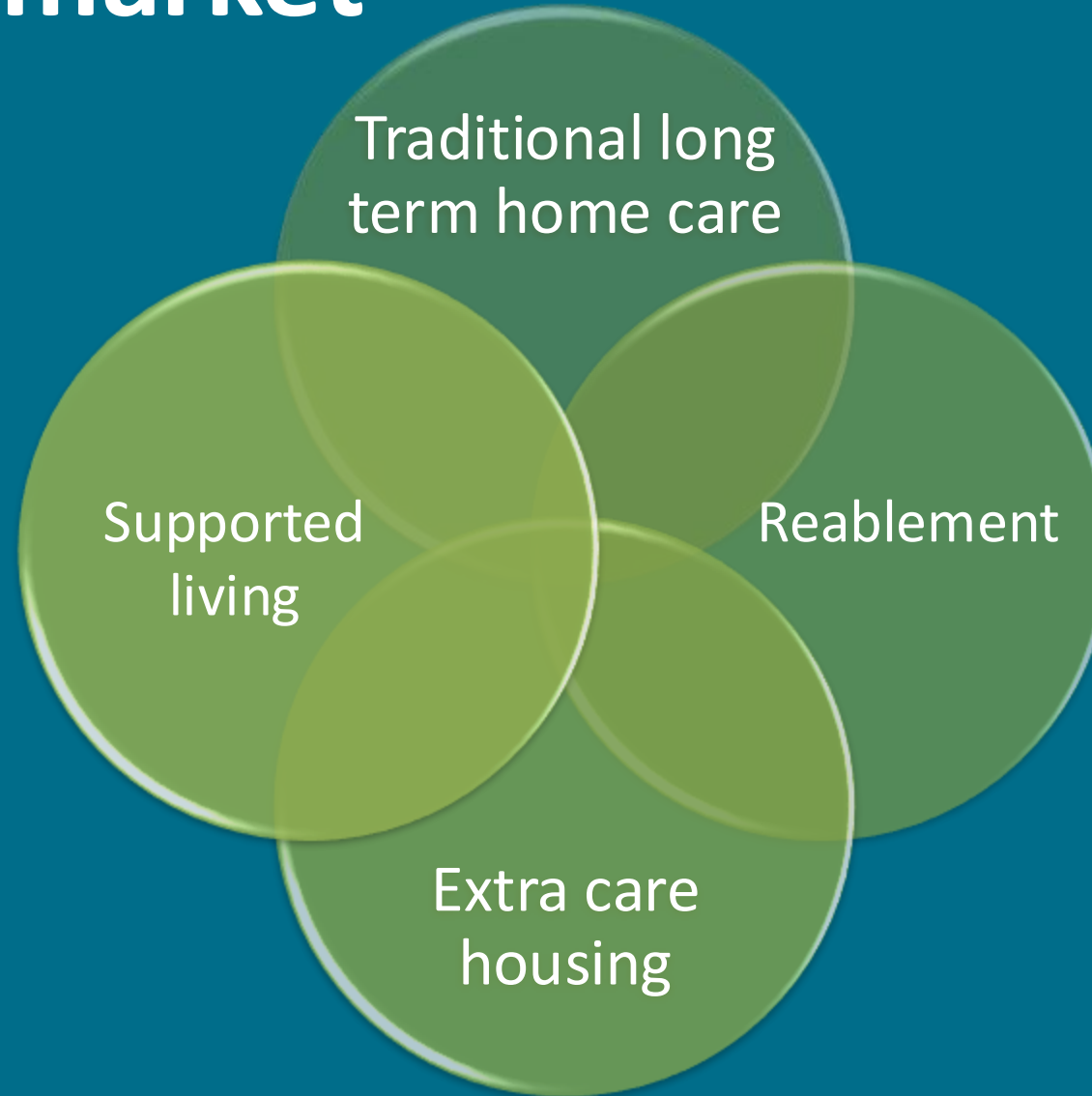


Shape of the market

- 720 services
- \approx 26,000 people employed
- \approx 27,000 being cared for



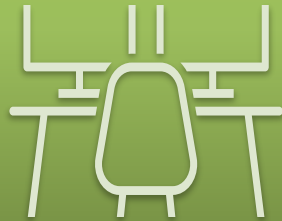
Shape of the market



Unregulated home care



Support only



Employment agency



Carers employed directly by the person using the service – personal assistants



Micro care - ≤ 4 at any one time

Assurance activity



Registration



Ongoing
monitoring/inspection



Improvement and
enforcement



The future.....