

Patient safety system and cooperation with Internal audit

Pauls Stradins Clinical University Hospital

Laura Indrikova

Pauls Stradins Clinical University Hospital, Latvia

21.04.2023





Leading multi-profile hospital in Latvia, which provides treatment and care in 26 medical branches. Ensures full-scale emergency and planned medical assistance, provides pre- and post-diploma education, conducts scientific research and ensures the testing and implementation of new treatment methods and technologies in Latvia.

Foundation year

Patients

Employees

Budget

1910

~50 000 inpatient

~260 000 outpatient.

Dynamics - increasing.

~3 400

~128 milj. EUR.

Strategy 2023-2029









Excellence in patientcentered treatment and care

Motivated employees working together as a unified hospital team

Sustainable and responsible development

Creation and transfer of knowledge



Components of the system

Patient safety

Hemovigilance

Vigilance of Medical Devices

Pharmacovigilanc e

Tissue, cell, organ vigilance

Health-related infection control system

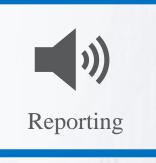
Basic principles

Leaders motivate and encourage system All information is used solely for improvement

Each employee's responsibility and professional ethics issue









Refusal to withhold information

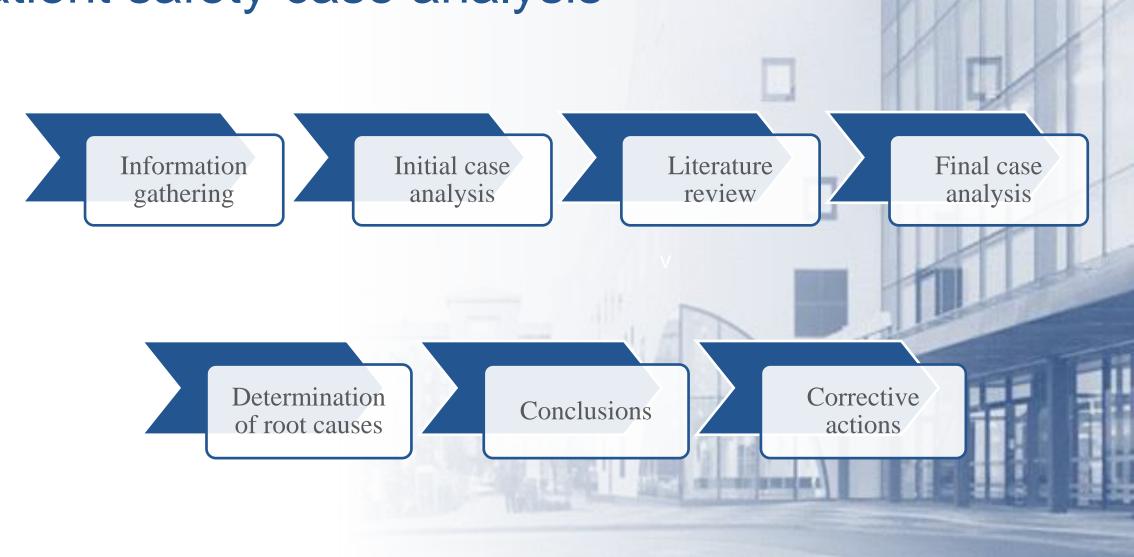
Hiding information is unacceptable and considered as professional irresponsibility.



Patient

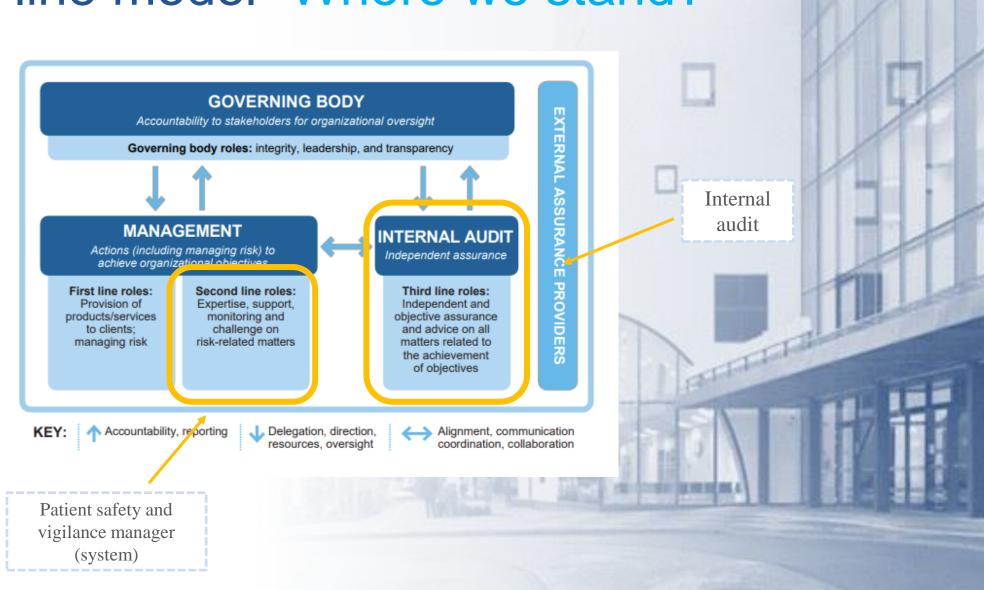
The patient is our ally in improving safety.

Patient safety case analysis





Tree line model- Where we stand?



Cooperation



