



Social Care Standards Authority,  
469, Bugeia Institute,  
Triq il-Kbira San Guzepp,  
Santa Venera, MALTA

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EPISO: European Partnership for Supervisory Organisations in Health Services and Social Care  
to improve the quality of health care and social care in Europe;  
to connect between supervisory organizations and their individual members;  
to improve exchange of ideas, outcome of research, information and good practice;  
to promote co-operation on topics such as education and dissemination of knowledge.

# **Programme**

## **34<sup>th</sup> EPSO Conference & Working group - Malta,**

**with participation of the EPSO - APAC (Asia Pacific) network**

**19-21 April 2023**

**Hosted by**

## **The SCSA (Social Care Standards Authority) Malta**

469, Bugeia Institute,

Triq il-Kbira San Guzepp,  
Santa Venera, MALTA

Co-hosted by:

Ministry for Active Ageing

**Chaired by:**

**Owen Bonnici**, presenter invited by SCSA to lead the conference

**Venue:**

ROYAL HALL  
AX The Palace Hotel  
High Street, Sliema SLM1542, Malta  
thepalace@axhotelsmalta.com  
+356 2133 3444



# 34<sup>th</sup> EPSO conference in Malta

## Main topics

### **Integrated care - Social Care -Ageing**

#### **Innovative supervisory approaches and scientific findings in the context of integrated care, social care, ageing (Session 1)**

This session discusses questions about a more holistic approach to Active Ageing and Social Care including research plans and findings in this sector.

#### **Effective methods of health and social care regulation and inspection (Session 2)**

This session discusses topics such as: The use of Indicators, System change, Data driven improvement, new methods of inspection based on Artificial Intelligence, Lessons from Aviation and Armed Forces. In this session we will learn more about best practices and ask what methods and practices can be used to improve the health and social care inspection and regulation.

### **Telehealth - Digital Health - Innovative Health**

#### **Regulation and Supervision Harnessing the potential of digital health through regulatory innovation; How can regulatory innovation and governance support the improvement of health and social care outcomes. (Session 3)**

This session is a follow up to our 32<sup>nd</sup> EPSO- APAC Conference in Singapore and the 33<sup>rd</sup> EPSO Conference in Riga and the EPSO-TAC working group.

This session focuses on:

- New developments in digital health and its opportunities for inspectors and regulators.
- Telemedicine and sustainability - inspection and regulation in times of building Resilience: aligning with recent initiatives on telemedicine, patient safety, and preparedness.

#### **About the EPSO Conference - Please note:**

- The EPSO conference and conference dinner are free of charge for EPSO delegates, (invited) partners from the EPSO-APAC network, speakers and other (invited) guests.
- EPSO working groups are open to all delegates from EPSO Partners and - by EPSO - invited experts who want to participate in the work of working group(s); participation in the working group sessions does not necessarily mean that participants must participate in the main conference.
- Participation in the main conference is limited to a maximum of 3 participants per organisation/country.
- Travel and hotel must be organised by yourself, and costs are at your own expense.
- Please note that your participation in the conference means that you accept the exclusion of liability from EPSO and SCSA for all loss or theft of your assets and for possible liability resulting from damage caused by shortcomings of the organization; nevertheless, as usual with EPSO conferences, the organization is doing everything possible to ensure that the conference runs smoothly and safely.

# Pre-Conference TAC working group

**AGENDA 5<sup>th</sup> EPSO TAC working group meeting online and in person (Telehealth/ Digital Health, Artificial Intelligence, Cybersecurity) Wednesday afternoon the 19<sup>th</sup> of April 2023**  
**14:00 -18:00**

Time <sup>1</sup>	Agenda item and DOCUMENTS to be discussed and completed by the partners in the group
12.30 – 14.00	<b>Arrival of the delegates</b> , gathering and informal meetings of delegates as start of the 5 <sup>th</sup> TAC-working group - a ' <b>Maltese Coffee special</b> ,' with snacks is provided by our host.
14.00 – 14.15	Updates by <b>Kevin Freeman Ferguson</b> , <sup>(online)</sup> chair of the EPSO- TAC wg.
14.15 – 14.45	Industry Standards for online- pharmacy in the UK and the role of professional bodies and regulators. Discussion & Introduction of upcoming research by <b>Prof James Kingsland</b> <sup>(in-person)</sup> excellence Network, DICE, UK
14.45- 15.00	Break
15.00– 15.30	The use of data collected electronically for prevention of 'adverse event' in Japan at national and institutional level - <b>Prof Shin Ushiro</b> <sup>(online)</sup> , Director & Executive Board Member National Database of Medical Adverse Events, Japan
15.30 – 15.45	Telehealth / Digital Health - Introduction by <b>Kevin Freeman Ferguson</b> and Follow up discussion by all participants about the draft Blueprint for supervision to support the delivery of safe and high-quality care by Telehealth /Digital Health - <a href="https://epso-net.eu/wp-content/uploads/2023/04/20230320-EPSOTAC-Telehealth-final-draft.pdf">https://epso-net.eu/wp-content/uploads/2023/04/20230320-EPSOTAC-Telehealth-final-draft.pdf</a>
15.45 – 16.00	Break
16.00 – 16.15	Introduction AI Ass. <b>Prof Kavitha Palaniappan</b> <sup>(in-person)</sup> Project Lead, Health Services Regulation at Centre of Regulatory Excellence (CoRE) Duke-NUS Medical School, Singapore.
16.15 – 16.45	Follow up - Discussion by all participants about a draft Blueprint for the supervision of Artificial Intelligence (AI) -See document <a href="https://epso-net.eu/wp-content/uploads/2023/04/20230418-EPSOTAC-AI-FINAL-DRAFT.pdf">https://epso-net.eu/wp-content/uploads/2023/04/20230418-EPSOTAC-AI-FINAL-DRAFT.pdf</a>
16.45 – 17.00	Break
17.00 – 17.15	Introduction Cybersecurity <b>Elaine Teo</b> <sup>(in-person)</sup> – dept. director at the Singapore Ministry of Health
17.15 – 17.45	Follow up -Discussion by all participants about the draft Blueprint for supervision to support Cybersecurity in supervisory practice- See document EPSOTAC-Cybersecurity <a href="https://epso-net.eu/wp-content/uploads/2023/04/20230320-EPSOTAC-Cybersecurity-final-draft.pdf">https://epso-net.eu/wp-content/uploads/2023/04/20230320-EPSOTAC-Cybersecurity-final-draft.pdf</a>
17.45- 18.00	Wrap up working group and follow up proposals
From 20.00	<b>The Wednesday evening Pre-conference dinner– at own costs</b> Attending delegates (and partners) can have a nice dinner (at their own cost) at 'La Cuccagna'. Restaurant Website: <a href="#">Cuccagna Malta SG   Trattoria in Sliema, Malta.</a> Restaurant Menu: <a href="#">cuccagna-menu.pdf (cuccagnamalta.com)</a> The Restaurant is in Sliema, at a 4-minute walk from the AX Palace Hotel.

<sup>1</sup> All timings listed are in Malta Time (i.e. GMT +1 / CET). The mentioned times are indicative, and the programme may change due to unforeseen circumstances.

# Conference Programme

20<sup>th</sup> April 2023 (Thursday)

## 34<sup>th</sup> EPSO Conference

**Day 1:**

- **Innovative supervisory approaches to Integrated Care, Social Care and Ageing**
- **Methods of inspection**

<sup>2</sup> Time	Agenda	Speaker(s)
9.00 - 10.00	Registration and reception of the delegates -a coffee package in the morning with food is provided by our host	<b>All delegates</b>
10.00 -10.05	Welcome by EPSO	<b>Jooske Vos</b> , (in-person). Chair EPSO board
10.05-10.15	<b>Welcome by the</b> CEO of the Social Care Standards Authority Malta: SCSA supporting the health and social care ambitions in Malta	<b>Lisa Cassar Shaw</b> , (in-person), CEO of the Social Care Standards Authority Malta
10.15 -10.35	Opening Remarks by our <b>special Guest-of-Honour, Minister for Active Ageing in Malta, Jo-Etienne Abela</b> : What does it mean for SCSA to support the health and social care ambitions of Malta on Active Ageing? How to make Malta frontrunner in the world on healthy and active ageing?	<b>Jo-Etienne Abela</b> , (pre-recorded ) Minister for Active Ageing in Malta
10.35 -10.45	Roundtable introduction session of the delegates	<b>All delegates</b>
10.45 -11.00	Group Photo Session	<b>All delegates</b>

<sup>2</sup> All timings listed are in Malta Time (i.e. GMT +1 / CET). The mentioned times are indicative, and the programme may change due to unforeseen circumstances.

**Session 1:****Innovative supervisory approaches and scientific findings in the context of integrated care, social care, and ageing**

This session discusses questions about a more holistic approach to Aging and Social Care including research plans and findings in this sector.

11.00 -11.30	<b>Ageing</b> - What supervisory practices are effective methods in an ageing society? How can we improve our care services with maximum impact through monitoring methodologies? First results of a pilot project study conducted by the SCSA on Social Isolation in Older persons Care Homes in Malta	<b>Letizia Marmara</b> <sup>(in-person)</sup> , Director Quality Assurance, Social Care Standards Authority
11.30 -12.00	<b>Regulating services for people with a learning disability and autistic people: changing cultures of care and support.</b>	<b>Jeanette Blackburn</b> <sup>(in-person)</sup> , Adult Social Care Policy Manager at CQC, Care Quality Commission CQC England, UK
12.00–12.30	<b>The Regulatory framework and the legislative reforms underway for residential aged care</b>	<b>Germaine ONG</b> <sup>(in-person)</sup> Singapore Ministry of Health
12.30-13.00	<b>Q&amp;A and Panel Discussion</b> with the speakers of the morning and session 1 and EPSO partners / guest from Wales and Latvia	<b>Questions by:</b> <b>Kristine Lasmane</b> – Social Services and Disability Policy Department, Ministry of Welfare of the Republic of Latvia <b>Baiba Melkerte</b> - Social Work and Social Assistance Department, Ministry of Welfare of the Republic of Latvia
13.00 -14.00	Buffet lunch at AX Palace	<b>All delegates</b>

**Session 2: Effective Methods of health and social care regulation and inspection.**

This session discusses topics such as: the use of Indicators, System change, Data driven improvement, new methods based on Artificial Intelligence, Lessons from Aviation and Armed Forces. The leading main question from this session is of course what the best practices are and what can we learn from this to improve inspection and regulation of health and social care.

14.00 - 14.30	System change: new methods of inspection and regulation in health and social care. What are the major goals of the new regulatory 'systems approach' of the English regulator CQC? What can research about topics such as Patient involvement, Integration and Prevention of illness add to better outcome of health and social care regulation?	<b>Alison Thwaites</b> (in-person) Research and Evaluation Manager at Care Quality Commission England, UK
14.30 - 15.00	Data driven improvement of integrated care delivery systems in co-operation with local partners	<b>Prof. Misja Mikkers</b> (in-person) Chief economist at NZA Netherlands, Tilburg University.
15.00 - 15.30	New methods of regulation: Artificial Intelligence in Healthcare Service Sector – A Global Regulatory Perspective.	<b>Ass. Prof. Kavitha Palaniappan</b> (in-person) Project Lead, Health Services Regulation at Centre of Regulatory Excellence (CoRE) Duke-NUS Medical School, Singapore
15.30 -15.50	Coffee Break	
15.50 - 16.20	Methods of inspection: Lessons from Aviation and Armed Forces; What does effective oversight of the Aviation industry and Ministry of Defence Health management systems look like? Learnings from challenging environments for regulators: Aviation and Military Health Inspectorate	<b>Rob van Dorp</b> (in-person) Defence Safety inspectorate of the Netherlands, Ministry of Defence – The Netherlands
16.20-16.50	The development and use of quality indicators by the Norwegian Board of Health Supervision (Helsetilsynet); how to develop effective indicators by using the information and data produced by the inspectorate and its inspectors during health supervision in Norway (not using the indicators used by the health services)? What are the results of these 'inspection made' indicators and what are the prospects for the future? What can we learn from this?	<b>Einar Hovlid</b> (in-person) Norwegian Board of Health Supervision
16.50- 16.20	New research plans: Industry Standards to regulate online-pharmacy in the UK. How are professional bodies and regulators involved?	<b>Prof James Kingsland</b> (in-person) Clinical excellence Network, DICE, UK

16.20 -16.50	New methods of inspection: digitization of renewal of licenses for social care services in Malta	<b>Cynthia Deguara</b> (in-person) Social Care Standards Authority Malta
16.50 -17.20	<p><b>Methods of inspection and regulation-</b></p> <ul style="list-style-type: none"> <li>- What are the basic principles of effectiveness in healthcare regulation and inspection?</li> <li>- How to keep a stable focus on goal orientation and good governance in inspection and regulation? (Be aware of disruptive factors).</li> <li>- What can supervisory organisations add to the improvement goals?</li> <li>- Is Preventive Healthcare an effective way to improve the outcomes of health and social care? (Prevention in health and social care as opposed to reactive care).</li> <li>- What options and good practices are available to make a switch towards preventive healthcare in Health and Social Care supervision?</li> </ul> <p>How to work on this topic in your own organisation?</p>	<b><i>interactive session – All – moderated by Rob van Dorp</i></b> (in-person)
17.20 - 17.30	Closing of Day 1 and Administrative Instructions	<b>All delegates</b>
19.00- 22.00	<p><b>Conference dinner at Restaurant 'Ta' Marija'</b>, Constitution Street, Mosta, MST 9058, Malta.</p> <p>On invitation of our host the SCSA, the Maltese dinner at a nice set menu with Maltese food is planned for Thursday the 20th of April in the evening at the 'Ta' Marija' restaurant. Transport will be provided from the hotel lobby to the restaurant and back to the hotel.</p>	<p><b>All delegates</b></p> <p>Transport to the restaurant is booked for 19.30. Delegates will join us in the lobby of the AX Palace Hotel at about 19.15.</p>

**21<sup>st</sup> April 2023 (Friday)**

## **34<sup>th</sup> EPSO Conference**

**Day 2: Innovative Health Regulation and Supervision**

### **Session 3: Telehealth – Digital Health - Innovative Health Regulation and Supervision**

#### **Harnessing the Potential of Digital Health through Regulatory Innovation**

This session is a follow up to the discussions and presentations at our 32<sup>nd</sup> EPSO APAC Conference in Singapore and the 33<sup>rd</sup> EPSO Conference in Riga and to the meetings of the TAC working group- This session discusses the opportunities presented by digital health solutions and how regulatory innovation and governance can be adapted in such a way that it supports the improvement of health and social care outcomes.

<b>Time<sup>3</sup></b>	<b>Agenda</b>	<b>Speaker(s)</b>
9.15 – 10.15	<p><b>Telemedicine and Sustainability - Inspection and Regulation in times of building Resilience: aligning with recent initiatives on telemedicine, Patient Safety, and preparedness.</b></p> <p>Niek's presentation will be based on the following new OECD studies that will be used as background info for this session. - Two documents on safety governance</p> <ol style="list-style-type: none"><li>1. a general report from 2020 <a href="https://www.oecd.org/health/system-governance-towards-improved-patient-safety-2abdd834-en.htm">https://www.oecd.org/health/system-governance-towards-improved-patient-safety-2abdd834-en.htm</a></li><li>2. an update from 2023, based on Covid-19 <a href="https://www.oecd-ilibrary.org/social-issues-migration-health/advancing-patient-safety-governance-in-the-covid-19-response_9b4a9484-en">https://www.oecd-ilibrary.org/social-issues-migration-health/advancing-patient-safety-governance-in-the-covid-19-response_9b4a9484-en</a></li></ol> <p>(both documents from the 5<sup>th</sup> Global Ministerial Summit on Patient Safety in Montreux February 2023)</p> <ol style="list-style-type: none"><li>3. het OECD Resilience report from febr.2023 <a href="https://www.oecd.org/health">https://www.oecd.org/health</a></li></ol>	<p><b>prof. Niek Klazinga<sup>(online)</sup></b> - Professor of Social Medicine Amsterdam University Medical Center AMC/University of Amsterdam (UvA) and OECD.</p>

<sup>3</sup> All timings listed are in Malta Time (i.e. GMT +1 / CET). The mentioned times are indicative, and the programme may change due to unforeseen circumstances.

	<a href="https://www.epso.europa.eu/h/ready-for-the-next-crisis-investing-in-health-system-resilience-1e53cf80-en.htm">h/ready-for-the-next-crisis-investing-in-health-system-resilience-1e53cf80-en.htm</a>	
10.15 - 10.45	<p><b>Q&amp;A and Panel Discussion</b> on Telehealth – Digital Health- Innovative Health Regulation and Supervision</p> <ul style="list-style-type: none"> <li>• "Round table discussion " about aligning with recent initiatives on Telemedicine, Patient Safety and Preparedness (Reactions from EPSO delegates from their respective countries).</li> <li>• The Discussion will be focused on patient safety and resilience.</li> <li>• Follow up to the discussions and presentations on Telehealth and Digital health at our 32nd EPSO APAC Conference in Singapore and our 33rd EPSO Conference in Riga and to the meetings of our TAC (Telehealth, Artificial Intelligence and Cyber security) working group.</li> </ul>	<p>Interactive start of the day in reaction to <b>Niek Klazinga</b> (online)<b>Moderated by Mircha Poldrugovac and Joeske Vos</b></p> <p><b>Input</b> from EPSO partners:</p> <ul style="list-style-type: none"> <li>- <b>Līga Nagle</b> (in-person) Head of Internal audit unit in Riga East clinical university hospital Riga</li> <li>- <b>Laura Indrikova</b>(in-person) Head of Internal Audit Unit, Pauls Stradiņš Clinical University Hospital (Paula Stradiņa Klīniskā</li> <li>- <b>Ragnar Vaiknemets</b>(in-person), Deputy director general of the Estonian Health Board Terviseamet, Estonia</li> <li>- <b>Wafeeq Ajoor</b>, (in-person) Director, Digital Transformation, NHRA, Bahrain</li> <li>- <b>other EPSO partners</b></li> </ul>
10.45 - 11.00	Break - coffee break mid-morning	
11.00– 11.30	Telehealth and Digital health– Pilot Telehealth Innovation in the Paediatric Emergency Care Department in Melbourne, Australia	<p><b>Suzie Miller</b> (online) Dr Suzanne Miller Emergency Physician Director of Strategy, Quality, and Technology Clinical Deputy Director Victorian Virtual Emergency Department (VVED) The Northern Hospital– <b>Melbourne Australia</b></p>
11.30 – 12.00	<p>Telehealth and Digital health – <b>New developments in health and social care inspection in Estonia</b></p> <p>the learning experiences during the COVID period in relation to digital solutions and problems, and what we have improved at the Health Board since the beginning of Covid (the creation of a separate digital department, new information systems, better cooperation with partners, future prospects, etc.)</p>	<p><b>Ragnar Vaiknemets</b>(in-person), Deputy director general of the Estonian Health Board Terviseamet, Estonia</p>

12.00 – 12.30	Telehealth and Digital health- <b>new developments in digital transformation and health inspection in Bahrain</b>	<b>Mr. Wafeeq Ajoor</b> , <sup>(in-person)</sup> Director, Digital Transformation, NHRA, Bahrain (in-person)
12.30 - 13.00	<b>Innovative methods of health regulation and supervision - the use of indicators and data to improve health in long-term care various countries.</b> What are best practices? – Introduction to the session based on recent international scientific research in social care	<b>Mircha Poldrugovac</b> <sup>(in-person)</sup> - Slovenia
13.00 – 13.15	Q&A	Estonia / Bahrain/Australia / Hong Kong / Singapore / Netherlands/Latvia
13.15 - 14.15	<b>Buffet Lunch</b> at the AX Palace	
14.15– 14.45 Interactive session	<b>EPSO Academy-online Training for and by Inspectors First Pilots - (Wales, Malta, Singapore, Scotland)</b>	<b>Erik Koornneef</b> <sup>(in-person)</sup> , Director of Research and Innovation, Pure Health, United Arab Emirates
14.45- 14.55	<b>Evaluation Malta Conference &amp; Upcoming EPSO Conferences</b>	<b>EPSO (Advisory) Board</b>
<b>Closing of the Conference</b>		
14.55- 15.00	<b>Closing of the EPSO Conference, Thanks and Evaluation</b>	<b>Lisa Cassar Shaw</b> <sup>(in-person)</sup> <b>Jooske Vos</b> <sup>(in-person)</sup>
<b>Post-Conference Social Programme (Free and Easy)</b>		
<b>Conference Social Programme</b> 15.00 onwards	<b>City walking tour in Mdina</b> is the former capital of Malta. The city has the status of an independent municipality. Mdina is in the centre of the island and has about 400 inhabitants. The town, which is completely walled, contains buildings from the Middle Ages and the Baroque. <b>The leisure tour activity to Mdina</b> (with a professional tour guide) is planned on Friday 21st afternoon <b>(3pm), including transport from the hotel and back</b> and financed by the SCSA authority.	<b>All delegates and partners are welcome</b> starting at the AX Palace Hotel (Conference venue) transport is organised by SCSA at 15.00 pm 

## Early Bird Dinner AX Palace Rooftop 19<sup>th</sup> of April

**18:00 Early Bird** light standing dinner for those who arrived on the 19th and would like to have a nice start of the conference. Our host the SCSA (Social Care Standards Authority) kindly invites the EPSO delegates and speakers (for free) for a light standing dinner (finger food), with refreshments at the AX Palace -rooftop. This post-TAC working group event starts Wednesday the 19th of April at 18:00 hours. Please be aware that your food preferences as mentioned before having been noted by our host. The rooftop area provides a very nice view of Sliema and the nearby area (see photo below). This will be a good environment and an opportunity to socialise together. The Maltese delegates at the conference will join us at the rooftop.

Anyone who wants to stay a little and later go for dinner in a restaurant of his/her choice, inside or outside the hotel, is also free to do so. However, as probably most of the delegates will prefer to stay at the rooftop, the previously made reservations for Early Bird Dinner at La Cuccagna's have been cancelled



## Conference Dinner 20<sup>th</sup> April at Tá Marija restaurant

**19.30 transport** to 'Tá Marija' departing from hotel – please gather in the hotel lobby 15 minutes before departure

**20.00- 22.00 The Conference dinner:** for all delegates **on invitation of our host the Social Care Standard Authority (SCSA)** a fine Maltese dinner (a nice set menu with Maltese food) is planned for Thursday the 20<sup>th</sup> of April at the 'Tá Marija' restaurant in Malta. Transport will be provided from the hotel both ways (booked at around 19.30). **Dress code:** smart casual or if you prefer conference dress (no need to change). **Please let us know in advance if you have any dietary requirements.**



## Conference venue: The AX Palace Hotel, Sliema, Malta - Royal Hall (see page hotel information at page 14)

The conference venue for the 34<sup>th</sup> EPSO Conference and Working group Meetings 19<sup>th</sup>-21<sup>st</sup> of April will be the 'Royal Hall' in the AX Palace Hotel, which is a 5-star hotel located in Sliema, Malta.



## Hotel and booking information

**Please book your hotel rooms as soon as possible!** Please use one of the links below for your booking with a special discount to both hotels during the EPSO conference event. We made a pre-reservation at a special rate; however the pre-booked prices might be sold out as prices have risen due to other bookings.

If the link isn't working properly or other booking problems arise please contact us for assistance at [info@epsonet.eu](mailto:info@epsonet.eu) and/or [externalrelations.scsa@gov.mt](mailto:externalrelations.scsa@gov.mt).

### **The Conference hotel is:**

AX The Palace Hotel, a 5-star hotel in the centre of Sliema:

The AX Palace Hotel

High Street, Sliema SLM1542, Malta

[thepalace@axhotelsmalta.com](mailto:thepalace@axhotelsmalta.com)

+356 2133 3444

Booking link for the AX Palace Hotel

[AX The Palace – Active Aging Conference](#) – (approx. €138 per night with breakfast)

### **The second Conference hotel is:**

- AX The Palace Hotel also has a more moderate sister hotel- interconnected from the 7th floor - named 'AX The Victoria Hotel'. This is also a nice hotel (4 star).

Booking link for AX The Victoria hotel:

[AX The Victoria Hotel – Active Ageing Conference](#) – (approx. €95 per night with breakfast)

## Directions to the venue and the hotel

**By taxi** from the airport to the conference venue/ hotel (AX the Palace and AX the Victoria) Taxi services between Malta International Airport and any destination in Malta are available 24 hours a day. Pre-paid tickets can be purchased at fixed rates from the booth available at the airport Welcomers' Hall. Alternatively, you may book your rides directly through the Malta Taxi app, which is available on both Google Play and the App Store. In Malta, there are also Uber, eCabs, and Bolt taxi services through the mobile application. Furthermore, for more information, you may visit [www.maltataxi.mt](http://www.maltataxi.mt) or drop Malta Taxi an email at [mtla@maltataxi.com](mailto:mtla@maltataxi.com).  
<https://www.maltairport.com/passenger/getting-here/taxi-service/>

**Advice on taxi's:** Pre-booking is advised.

**Costs approximately:** around €20

**Time approximately:** 20 – 30 minutes.

**By public transport-** To go from Airport to Sliema, you will need to get the route 'X2'. The bus services are outside the Malta International Airport terminal, across the road from the Departures Hall. X2 route is every hour 06:00 am, 07:00 am, etc. Furthermore, there is an 'Information and Sales Office' in the 'Arrivals Hall' where you will be able to obtain further information on our services and to purchase our bus cards for immediate use. The fare when purchasing tickets directly on the bus is €2.00 for Day Services and €3.00 for Night Services. Tickets may be purchased when boarding the bus directly from the bus driver. One may pay in cash, ideally paying in exact change, or else by using a contactless credit/debit card and tapping it on the reader next to the driver. A cash ticket bought directly on the bus may be used for a 2-hour timeframe. Within this period, you may board other buses by validating the ticket on the ticket machine close to the driver. For more time information you can visit the website: <https://www.publictransport.com.mt/en/>

**Time by Public Transport:** Around 45 – 50 minutes.

## Positioning of

- Malta in the Mediterranean,
- The EPSO conference venue in Sliema, Malta.
- The conference hotels in Sliema, Malta.
- Mdina, walled, medieval town and former capital (EPSO excursion after the conference).

