









32<sup>nd</sup> EPSO Conference and Working Group Meeting 22-24 June 2022

EPSO: European Partnership for Supervisory Organisations in Health Services and Social Care to improve the quality of health care and social care in Europe;

to connect between supervisory organizations and their individual members;

to improve exchange of ideas, outcome of research, information and good practice;

to promote co-operation on topics such as education and dissemination of knowledge.

## HYBRID EVENT CO-HOSTED BY: MINISTRY OF HEALTH (MOH), SINGAPORE AND CENTRE OF REGULATORY EXCELLENCE (CoRE), DUKE-NUS MEDICAL SCHOOL









# 32<sup>nd</sup> EUROPEAN PARTNERSHIP OF SUPERVISORY ORGANISATIONS IN HEALTH SERVICES AND SOCIAL CARE (EPSO) CONFERENCE WITH FOCUS ON ASIA-PACIFIC (APAC)

## CONFERENCE THEME: HEALTH REGULATION AND SUPERVISION FOR THE DIGITAL FRONTIER AND CHANGING CLIMATE

#### 22 JUNE 2022 – 24 JUNE 2022 SINGAPORE

CO-HOSTED BY:
MINISTRY OF HEALTH (MOH), SINGAPORE
AND
CENTRE OF REGULATORY EXCELLENCE (CORE),
DUKE-NUS MEDICAL SCHOOL

SUPPORTED BY: EPSO JOINT OFFICE, THE HAGUE

- 1. The 32<sup>nd</sup> EPSO Conference will be held at the Grand Copthorne Waterfront Hotel in Singapore from 22 June 2022 (Wed) to 24 June 2022 (Fri), via a hybrid format.
- 2. **In-person attendance is highly encouraged.** Delegates who wish to attend but are unable to travel to Singapore may opt to dial in virtually, and must indicate accordingly in their conference registration.
- 3. An overview of the conference programme is as follows:

#### 32<sup>nd</sup> EPSO Conference With Focus on APAC

#### Health Regulation and Supervision for the Digital Frontier and Changing Climate

## 22 June 2022 (Wed) – 24 June 2022 (Fri) Grand Copthorne Waterfront Hotel, Singapore

Grand Coptnorne Waterfront Hotel, Singapore		
Date <sup>1</sup>	Agenda Item	Discussion Topics
22 Jun (Wed)	Pre-Conference:	• AI
1430 – 1830	3 <sup>rd</sup> EPSO Tele-Digital Health, AI,	Cybersecurity
	Cybersecurity (TAC) Working	Tele-Digital Health
	Group Meeting	
1900 – 2030	Working Group Dinner	
23 Jun (Thu)	32 <sup>nd</sup> EPSO Conference Day 1:	<ul> <li>Harnessing the Potential of</li> </ul>
0800 – 1830	Sessions 1-4	Digital Health Through
		Regulatory Innovation
		Climate Sustainability and
		Health Regulation/ Supervision
		Developing Forward-Looking
		Regulation and Supervisory
		practice: Innovative Supervisory
		Approaches and New
		Technologies
		<ul> <li>Regulatory Risks and Challenges</li> </ul>
		in Digital Health
1930 – 2130	Networking Dinner	
	(Note: Bus leaves hotel at <b>1900</b> )	
24 Jun (Fri)	32 <sup>nd</sup> EPSO Conference Day 2:	External Site Visit (in a digital
0830 – 1730	External Site Visit + Session 5	health context)
		Digital Technologies and
		Methods for Data-Driven
		Healthcare Inspections
1800	Post-Conference Social Activity	
onwards	(Free and Easy)	

 $<sup>^{\</sup>rm 1}$  All timings listed are in Singapore Time (i.e. GMT +8/ CET +6).

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- 4. Registration for the conference is now open. Participants should register attendance by 13 June 2022 (Mon) at this link.
  - a. Registration is by invitation and only for intended organisations/participants. Please refrain from circulating the registration link.
  - b. Registration is <u>mandatory</u> for participation in the conference, as well as the preconference EPSO TAC working group meeting.<sup>2</sup>
    - Participants will receive a confirmation email upon successful registration.
       A welcome pack with further administrative details will be emailed to participants closer to the conference.
    - ii. The pre-conference EPSO TAC working group meeting is open to all conference participants and other invited parties, including participants not currently affiliated with EPSO. However, participants who wish to attend this meeting should indicate their attendance accordingly in the registration form.
  - c. Participating economies may each send up to two (2) in-person participants and two (2) virtual participants to the conference. In-person participants must be fully vaccinated<sup>3</sup>. Participation in the TAC working group is limited to conference participants and invited parties.
  - d. To facilitate conference arrangements, late registrations beyond the deadline of 13 June 2022 will only be accepted for good reasons and after being admitted explicitly by the conference organisers.
- 5. For enquiries, please contact the conference organisers at <a href="mailto:CORE@duke-nus.edu.sg">CORE@duke-nus.edu.sg</a>.

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<sup>&</sup>lt;sup>2</sup> Meals and refreshments will be provided during the conference, where indicated in the programme. Costs of travel and accommodation will <u>not</u> be covered – participants are to make their own travel and accommodation arrangements, at their own expense. Participants travelling to Singapore may use the self-help tool <u>here</u> to determine the latest entry and health requirements.

<sup>&</sup>lt;sup>3</sup> See <u>here</u> for requirements that must be met to be considered fully vaccinated.

#### A. Pre-Conference

#### 22 June 2022 (Wed)

#### **Pre-Conference:**

## 3<sup>rd</sup> EPSO Tele-Digital Health, AI, Cybersecurity (TAC) Working Group Meeting

Chair: Mr Kevin Freeman-Ferguson (virtual)

Head of Service Review, Healthcare Improvement Scotland

Deputy Chair: Ms Janet Ortega (virtual)

Head of Integrated Care and Inspection for General Practice, Care Quality Commission (COC) LIK

(CQC), UK		
Time <sup>4</sup>	Agenda	Proposed Speaker(s)
1430 – 1500	Registration and Networking	All delegates
1500 – 1600	Update on EPSO-Blueprint on Telehealth and Digital Care  Tele-Digital Health  New developments  Expert reactions  Q&A and discussion	Developments in the UK Prof James Kingsland (virtual) Clinical Excellence Network Digital Healthcare, DICE UK  Developments in Estonia Ms Kertti Merimaa (in-person) Advisor, Ministry of Social Affairs, Estonia  Developments in UAE
		Dr Erik Koornneef (virtual) Director of Research and Innovation, Pure Health, United Arab Emirates  Expert Reactions Prof Carl Moons (in-person) The Netherlands
1600 – 1700	Update on EPSO-Blueprint for Cybersecurity in healthcare  Cybersecurity  New developments (Potential topic areas: cyber-related risks in healthcare, cyber-risk	TAC group members (may be partially virtual)

<sup>&</sup>lt;sup>4</sup> All timings listed are in Singapore Time (i.e. GMT+8/CET +6).

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1700 – 1715	assessment for health regulators and inspectors, infrastructure and processes for risk mitigation, staff and partner education, healthcare data protection)  Expert reactions  Q&A and discussion	All delegates
1715 – 1815	Artificial Intelligence  New developments  Guidelines and quality criteria for artificial intelligence-based prediction models in healthcare: a scoping review – recent publication in Nature  The Dutch Guideline to promote the development and introduction of safe, effective, and transparent Al in healthcare.  Expert reactions  Q&A and discussion	Prof Carl Moons (in-person) Professor, Clinical Epidemiology, Julius Center, UMC Utrecht; Director, Health Innovation Netherlands (HI-NL), University Medical Center Utrecht, The Netherlands  Co-operative input in a draft EPSO- Blueprint on Al from: Mr Moritz Flockenhaus Care Quality Commission UK Mr Weng Chee Chan Ministry of Health Singapore Mr Kevin Freeman Ferguson Healthcare Improvement Scotland Other TAC group members
1815 – 1830	Q&A and discussion     Closing and Follow-Ups for Next Working Group Meeting	All delegates
1900 – 2030	Working Group Dinner	All delegates are invited to join

#### B. 32<sup>nd</sup> EPSO Conference

## 23 June 2022 (Thurs) 32nd EPSO Conference Day 1: Health Regulation and Supervision for the Digital Frontier and Changing Climate

Digital Frontier and Changing Climate		
Time <sup>5</sup>	Agenda	Proposed Speaker(s)
0800 – 0830	Registration	All delegates
0830 – 0845	Welcome by EPSO	Ms Jooske Vos (in-person) Chair, EPSO Management Board  Ms Indra Dreika (in-person) State-Secretary, Ministry of Health, Latvia; Member, EPSO Management Board
0845 – 0900	Opening Remarks by Guest-of- Honour: Dr Janil Puthucheary, Singapore's Senior Minister of State for Health	<b>Dr Janil Puthucheary</b> (In-person) Senior Minister of State for Health, Singapore
0900 – 0910	Group Photo Session	All delegates

#### Session 1: Harnessing the Potential of Digital Health through Regulatory Innovation

#### Chair

#### **Ministry of Health Singapore**

This session discusses the opportunities presented by digital health solutions, and how regulatory innovation and governance can be adapted to support integration of innovative practices with traditional healthcare systems.

0910 - 0930	Guidelines and Quality Criteria for	Prof Carl Moons (in-person)
	Artificial Intelligence (AI)-Based	Professor, Clinical Epidemiology,
	Prediction Models in Healthcare: A	Julius Center, UMC Utrecht;
	Scoping Review – Recent Publication	Director, Health Innovation
	in Nature	Netherlands (HI-NL), University
		Medical Center Utrecht, The
		Netherlands

 $<sup>^{\</sup>rm 5}$  All timings listed are in Singapore Time (i.e. GMT +8/ CET +6).

0930 – 0950	Tentative Title: New Methods of	Mr Wafeeq Ajoor (in-person)
	Digitalised Inspection in Bahrain	Director, Digital Transformation,
		National Health Regulatory
		Agency (NHRA), Bahrain
0950 – 1010	Virtual Care and Telepractice in	A/Prof Liam Caffery (in-person)
	Australia	Associate Professor in Telehealth
		and Director of Telehealth
		Technology, Centre for Online
		Health, The University of
		Queensland, Australia
1010 – 1030	Tea Break	All delegates
1030 – 1050	Risk, Agility and Outcomes in	Dr Florentin Blanc (in-person)
	Delivering Health and Care	Senior Policy Analyst (Public
	Regulation: An OECD Perspective	Governance Directorate), OECD
1050 – 1110	Building Trust in New Care Delivery	Dr Thomas H. Lee (virtual)
	Models	Chief Medical Officer,
		Press Ganey;
		Senior Physician, Brigham and
		Women's Hospital, USA
1110 – 1130	Q&A and Panel Discussion	Prof Carl Moons (in-person)
		Mr Wafeeq Ajoor (in-person)
		A/Prof Liam Caffery (in-person)
		Dr Florentin Blanc (in-person)
		Dr Thomas H. Lee (virtual)

#### Session 2: Climate Sustainability and Health Regulation/ Supervision

#### Chair:

#### Saw Swee Hock School of Public Health

This session discusses the relationship between climate sustainability and health outcomes, including the health-related risks of climate change, as well as opportunities for health regulations to support climate mitigation and adaptation.

1130 – 1150	Combating Climate Change for Better Health: What Governments and Regulators Can Do	Mr Peter Carter (virtual) Member of the New South Wales Health Board, New South Wales Local Health District, Australia  Dr Susan Nancarrow (virtual) CEO, HealthWork International; Managing Director, AHP Workforce; Non-Executive Director, Northern New South Wales Local Health District; Adjunct Professor, Faculty of Health, Southern Cross University
1150 – 1210	Climate Change and Public Health: An Asian Perspective	Dr Renzo Guinto (virtual) Chief Planetary Health Scientist and Co-Founder, Sunway Centre for Planetary Health, Malaysia; Associate Professor of Global Health and Director, Planetary and Global Health Program, St. Luke's Medical Centre College of Medicine, Philippines
1210 – 1230	Policy Interventions to Mitigate the Effects of Climate Change on Health	Dr David Nabarro (virtual) Co-Director and Chair of Global Health, Institute of Global Health Innovation, Imperial College London
1230 – 1250	Q&A and Panel Discussion	Mr Peter Carter (virtual) Dr Susan Nancarrow (virtual) Dr Renzo Guinto (virtual) Dr David Nabarro (virtual)

1250 – 1410 Lunch All delegates

Session 3: Developing Forward-Looking Regulation and Supervisory Practice: Innovative Supervisory Approaches and New Technologies

Chairs:

Ms Jooske Vos (in-person)

Chair, EPSO Management Board

Ms Indra Dreika (in-person)

State-Secretary, Ministry of Health, Latvia; Member, EPSO Management Board

This session discusses the approaches that regulatory organisations adopt to keep abreast of new healthcare developments, to support forward-looking and effective regulation of healthcare services and technologies.

Prof Haksoo Ko (virtual) 1410 - 1430Horizon Scanning for Regulators: South Korea Professor of Law, Seoul National University School of Law Ms Kertti Merimaa (in-person) 1430 - 1450Providing Safe and Secure Healthcare in a Digital Age: Estonia Advisor, Ministry of Social Affairs, Estonia Dr Angele Ellul Fenech (in-person) 1450 - 1510Lessons Learnt from Covid in Supervision and Enforcement in CEO, Social Care Standards Social Welfare: Malta Authority, Malta Mr Richard Hamblin (virtual) 1510 - 1530 Horizon Scanning for Regulators: New Zealand Director of Health Quality Intelligence, Health and Quality Safety Commission, New Zealand Mr Matthew Tait (virtual) 1530 - 1550 Horizon Scanning for Regulators: England Head of Strategy, Care Quality Commission, UK Dr Addi Chan (virtual) 1550 - 1610 Learnings from Covid in Hong Kong Private Hospital Supervisor, Hong Kong

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1610 – 1630	Q&A and Panel Discussion	Prof Haksoo Ko (virtual)  Ms Kertti Merimaa (in-person)  Dr Angele Ellul Fenech (in-person)  Mr Richard Hamblin (virtual)  Mr Matthew Tait (virtual)  Dr Addi Chan (virtual)
1630 – 1650	Tea Break	All delegates

#### Session 4: Regulatory Risks and Challenges in Digital Health

#### Chair:

#### Prof John Lim (in-person)

Executive Director, Duke-NUS Centre of Regulatory Excellence Senior Advisor, Ministry of Health, Singapore

This session discusses best practices and case studies on mitigating the regulatory risks and challenges that accompany the development of innovative digital health services.

1650 – 1710	Al Innovation in Health	Dr Daniel Ting Shu Wei (in-person) Associate Professor, Ophthalmology, Duke-NUS Medical School; Director, Cluster Al Programme, SingHealth; Head of Al and Digital Innovation, Singapore Eye Research Institute (SERI)
1710 – 1730	Embedding Governance and Safety in Practice: Lessons Learnt from Virtual Care in Northern New South Wales, Australia during COVID	Ms Lisa Beasley (In-person) General Manager, Community and Allied Health, Northern New South Wales Local Health District, Australia
1730 – 1750	Providing Safe and Secure Healthcare in a Digital Age: Norway	Dr Helga Maria Bergem Brøgger (virtual) Senior Advisor, Norwegian Board of Health Supervision. President, Norwegian Society of Radiology, Norway  Mr Sjur Kåsin-Hevrøy (virtual) Norwegian Board of Health Supervision, Norway

1750 – 1810	Providing Safe and Secure Healthcare in a Digital Age: Hong Kong	Mr Kevin Cai (virtual) Chief Information Officer, Hospital Authority, Hong Kong
1810 – 1830	Q&A and Panel Discussion	Dr Daniel Ting Shu Wei (in-person) Ms Lisa Beasley (in-person) Dr Helga Maria Bergem Brøgger (virtual) Mr Sjur Kåsin-Hevrøy (virtual) Mr Kevin Cai (virtual)
1830	Closing of Day 1 and Administrative Instructions	-
1900 – 1930	Bus Transfer to Dinner Venue  Note: Bus leaves hotel at <b>1900</b>	All delegates
1930 – 2130	32 <sup>nd</sup> EPSO Conference Networking Dinner	All delegates

## 24 Jun 2022 (Fri) 32nd EPSO Conference Day 2: Health Regulation and Supervision for the Digital Frontier and Changing Climate

Time <sup>6</sup>	Agenda	Proposed Speaker(s)
0830 – 1200	External Site Visit to the Centre for Innovation in Healthcare (CIH)	-
1200 – 1300	Lunch	All delegates
1300 – 1400	Discussion on Formation of APAC Network of Healthcare Regulators	APAC delegates <sup>7</sup>

Session 5: Digital Technologies and Methods for Data-Driven Healthcare Inspections

**Chairs:** 

Ms Jooske Vos (in-person)

Chair, EPSO Management Board

Ms Indra Dreika (in-person)

State-Secretary, Ministry of Health, Latvia;

Member, EPSO Management Board

This session discusses how advances in digital technologies and data analytics can be leveraged to support the supervision and inspection of healthcare services, to promote better health outcomes for patients. Speakers will also share relevant case studies on their experience with the use of digital tools to manage COVID-19.

1400 – 1420	Data Analytics for Healthcare Policy and Regulatory Decision-Making: Singapore	Prof Dean Ho (in-person) Provost's Chair Professor, Departments of Biomedical Engineering and Pharmacology, National University of Singapore; Director, N.1 Institute for Health, Singapore
1420 – 1440	Application of Digital Tools for Supervision and Enforcement in Healthcare: Estonia	Mr Ragnar Vaiknemets (in-person) Head of Department, Health Management and Continuity, Health Board, Estonia

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 $<sup>^{\</sup>rm 7}$  Non-APAC delegates are free to continue with lunch or observe this discussion.

1440 – 1500	Standard-Setting and the Use of Data(bases) to Prevent Medical Adverse Events and Improve Quality of Care: Views from Japan	Dr Shin Ushiro (virtual) Professor and Director, Division of Patient Safety, Kyushu University Hospital, Japan
1500 – 1520	Future of Digital Health Assessment in Hospital Services	Dr Erik Koornneef (virtual) Director of Research and Innovation, Pure Health, United Arab Emirates
1520 – 1540	Research findings: Digital Inclusion of Specific Groups (Māori people) to Ensure Inclusive Quality Healthcare: New Zealand	Mr Richard Hamblin (virtual) Director of Health Quality Intelligence, Health and Quality Safety Commission, New Zealand
1540 – 1600	Japan's Data-based Health Management Initiatives	Mr Takuro Umekita (virtual) Unit Chief, Office of the Counsellor for Information Technology Management under the Director-General for Statistics, Information Policy and Industrial Relations, Ministry of Health, Labour and Welfare, Japan
1600 – 1620	Digital Healthcare as a Driving Force for Clinical Excellence	Prof James Kingsland (virtual) President, National Association of Primary Care, UK; National Clinical Director, Primary Care Home Programme, UK
1620 – 1640	Embracing Digital Health Transformation as-a-Service	Mr Setiaji (in-person) Chief, Digital Transformation Office, Ministry of Health, Indonesia  Mr Agus Rachmanto (in-person) Deputy Chief, Digital Transformation Office, Ministry of Health, Indonesia
1640 – 1700	Through a Patient Lens: Development of a Virtual Care Service in Northern New South Wales, Australia during COVID	Mr Roger Revill (in-person) Clinical Manager, Northern NSW Virtual COVID Care Service, Australia

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1700 – 1720	Q&A and Panel Discussion	Prof Dean Ho (in-person) Mr Ragnar Vaiknemets (in-person) Dr Shin Ushiro (virtual)	
		Dr Erik Koornneef (virtual)	
		Mr Richard Hamblin (virtual)	
		Prof James Kingsland (virtual) Mr Setiaji (in-person)	
		Mr Agus Rachmanto (in-person)	
		Mr Roger Revill (in-person)	
Conference Closing			
1720 – 1730	Closing of the EPSO Conference	Ms Jooske Vos (in-person)	
		Chair, EPSO Management Board	
		Adj A/Prof (Dr) Raymond Chua (inperson)	
		Deputy Director of Medical	
		Services (Health Regulation Group),	
		Ministry of Health, Singapore	
		Prof John Lim (in-person)	
		Executive Director, Centre of	
		Regulatory Excellence,	
		Duke-NUS Medical School	
		Senior Advisor, Ministry of Health,	
		Singapore	
1730 – 1800	Tea Break	All delegates	
1800 onwards	Post-Conference Social Activity (Free and Easy) Note: A 1-way bus transfer to Gardens By The Bay will be provided. Bus leaves hotel at <b>1800</b> .	All delegates	

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