

EPSO – UKRAINE WORKING GROUP

SHARED INFORMATION per / COUNTRY/ DATE / TOPIC



INFO OVERVIEW organised from new to old	Country	Date	Topic
<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 10px auto;"> EPSO Ukraine working group </div>			
https://eportugal.gov.pt/en/ucrania-informacoes-e-apoios-disponiveis-em-portugal	Portugal	21/3/22	All information for Refugees inside and outside Portugal in English in one document with links te relevant assistance
<p>SOFT Tulip Netherlands</p> <p>Soft Tulip is an organisation focused on quality improvement of care for people with disabilities and mental health problems, the construction of a national system of Early Childhood Intervention (ECI), the quality improvement of care for the elderly, the reinforcement of parent organizations and the process of de-institutionalization in the Carpathian region. They work for many years in Ukraine in various parts of the country (Kharkiv, Kiev, Odesa, Lviv and Uzhgorod)</p> <p>Soft Tulip is supported by a number of major metal health institutions in the Netherlands Their website (see below) is in English Their Ukrainian activity page (translated) reads as follows:</p> <p style="padding-left: 20px;">SOFT tulip for Ukraine During this war SOFT tulip for Ukraine is coordinating assistance to people with a mental and/or physical disability and their carers in both the Netherlands and Ukraine. These people indicate themselves what they need. We adapt our help to that. We are currently organizing (temporary) housing at healthcare institutions in the Netherlands for people who have to leave their country. We also provide advice and</p>	Netherlands – Ukraine	15-2022	<p>Care for Ukrainians with mental health problems and disabilities</p> <p>In Ukraine and in the Netherlands</p>

<p>financial assistance to Ukrainian partners so that they can help people displaced in Ukraine or staying at home. Do you have suitable accommodation available? for this target group? Then click here. Or do you want to donate money? Transfer your contribution to the SOFT tulip Foundation, The Hague, IBAN: NL32 FVLB 0699610001, stating: Emergency aid Ukraine. SOFT tulip for Ukraine is a temporary platform of the SOFT tulip Foundation. SOFT tulip bundles the expertise of healthcare institutions in the Netherlands to provide care people with mental and/or physical disabilities in Ukraine. Parnassia Group Lily care group Pameijer SOFT tulip International Step by Step Association Better Care Network European Association of Service providers for Persons with Disabilities info@softtulipforukraine.nl 020-8860020</p>			
<p>https://sefforukraine.sef.pt/Temporary Protection Regime</p> <p>The Portuguese government has applied the temporary protection regime to Ukrainian citizens and their relatives who cannot return to their country due to the war situation. The regime also covers citizens of other nationalities residing in Ukraine who cannot return to the country for the same reason.</p> <p>Portugal created a special protection program for Ukrainian citizens coming from the conflict with the attribution of a Temporary Protection Status, which includes:</p> <ul style="list-style-type: none"> • Residence Permit • Tax Identification Number (NIF) • Social Security Identification Number (NISS) • National Health Service (SNS) user number. <p>These identification numbers give access to health care in public facilities, enrollment in job offers, social protection, among others.</p> <p>The protection has an initial duration of one year, which can be extended for another year, as long as the conditions preventing people from returning to their country continue to prevail.</p> <p>More information at:</p> <ul style="list-style-type: none"> • https://PortugalforUkraine.gov.pt • https://www.sef.pt • https://justica.gov.pt • https://eportugal.gov.pt 	<p>Portugal</p>	<p>21/3/22</p>	<p>Special protection in Portugal</p>

<ul style="list-style-type: none"> • https://www.acm.gov.pt <p>For further clarifications contact: SEFforUkraine@sef.pt</p>			
<p>Portugal has now an online app dedicated to support the refugees, namely Healthcare and preventing Human traffic. https://eportugal.gov.pt/en/ucrania-informacoes-e-apoios-disponiveis-em-portugal</p>	Portugal	19/3/22	Online-App to support refugees with healthcare and prevent human trafficking
<p>DANISH HOTLINE As a result of the war in Ukraine, we have established a hotline to assist the Danish authorities with health advice regarding Ukrainian citizens in Denmark. Hotline number is 70 20 02 66. "Many authorities are dealing with health care issues or questions about the right to health care when Ukrainian citizens come to Denmark. We at the Danish Patient Safety Agency are standing by to answer these questions. The Agency can advise the authorities on everything from preventive measures in the case of infectious diseases, hygiene issues and the right to healthcare in Denmark," said Anette Lykke Petri, director of Styrelsen for Patientsikkerhed. Read more here: https://lnkd.in/eyX_dxNJ #Myndighedshotline #Ukraine #sundpol</p>	Denmark	15/3/22	Hotline for health help refugees Denmark
<p>15.03.2022</p> <p>The Immigration and Borders Service (SEF) has launched the SEFforUkraine platform that allows displaced persons from Ukraine to apply online for temporary protection in Portugal. This online service is aimed at all Ukrainian citizens and their families, as well as foreign citizens residing in Ukraine.</p> <p>The online registration is only available for people over 18 years old, so the application for protection for minors must be made in person at one of SEF's 24 branches to confirm the children's affiliation.</p> <p>The new platform is available in Portuguese, English and Ukrainian.</p> <p>Remember that the temporary protection status lasts for one year, with the possibility of being extended for two six-month periods. Under the temporary protection regime, Portuguese identification numbers are automatically assigned, giving access to various services, such as health care in</p>	Portugal	15/3/22	Platform for Temporary protection and other info for Ukrainian displaced people

<p>public facilities, enrollment in job offers, social protection, among others.</p> <p>All useful information about the reception and integration of people displaced by the conflict in Ukraine can be found on the ePortugal portal, on the pages:</p> <ul style="list-style-type: none"> • <u>Ukraine: Information and support available in Portugal</u> • <u>Ukraine: Information for Portuguese citizens.</u> <p>The Portuguese Government has also launched the <u>platform "Portugal for Ukraine"</u> which disseminates all the responses and actions underway for all those who need help and for those who want to help, nationally and internationally.</p> <p>Source: <u>Government Portal</u></p> <p><u>https://eportugal.gov.pt/en/noticias/ucrania-sef-lanca-plataforma-online-para-pedidos-de-protecao-temporaria</u></p>			
<p><u>https://eportugal.gov.pt/en/ucrania-informacoes-e-apoios-disponiveis-em-portugal</u></p>	<p>Portugal</p>	<p><i>Information updated on March 21, 2022</i></p>	<p>Information in English for Ukrainian citizens in Portugal</p>
<p>Frequently asked questions</p> <p>Immigrants' access to health care in the National Health Service In the exercise of its attributions and powers, ERS published, on July 4, 2015, the study "Access to health care by immigrants", with the objective of evaluating access to the health system by immigrants in Portugal, and whose conclusions determined the issuance of a recommendation to the Regional Health Administrations and the Central Administration of the Health System.</p> <p>Following requests for information and complaints received in the meantime, it is considered opportune to reinforce information that promotes knowledge about the rights to health and the conditions for the use of health services by third-country nationals covered by a bilateral agreement, by citizens immigrants who are in a regular or irregular situation in Portugal</p>	<p>Portugal</p>	<p>4-77-2015</p>	<p>Frequently asked questions published in 2015 by the Portuguese Healthcare inspection ERS</p>

<p>and by citizens with refugee status or the right to asylum.</p> <p>Above all, it is intended to reinforce that access to health care should not be restricted by obstacles of a merely administrative/bureaucratic nature.</p> <p>The frequently asked questions that are now being published do not dispense with a careful reading of the applicable legislation in force and seek to constitute, essentially, an instrument of guidance. It is also advisable to consult the Supervisory Alert no. health services on the access of foreign citizens to health care in the SNS, in particular, in the context of the current situation of the SARS-CoV-2 epidemic and epidemiological infection by COVID-19. It is also recommended to consult the leaflet on access to healthcare by foreign citizens, which will be an asset in obtaining information on the subject.</p> <p>FAQs:</p> <ul style="list-style-type: none"> • As an immigrant citizen, do I have access to healthcare in Portugal? <p>Yes. Foreign citizens, nationals of a third country not belonging to the European Union or European Economic Area and Switzerland, residing in the national territory, under the terms regulated in immigration legislation, are guaranteed health protection, and they have the right to assistance in a health center or hospital on equal treatment with beneficiaries of the National Health Service (SNS).</p> <ul style="list-style-type: none"> • If you do not have a stay or residence permit or are in an irregular situation, does access to healthcare cost you? <p>Yes. Immigrants who do not hold a stay or residence permit or who are in an irregular situation in terms of immigration legislation in force have access to the SNS upon presentation of a document from the Parish Council of their area of residence that certifies that are residing in Portugal for more than 90 days. However, they may be required to pay for the care received according to the tables in force, with the exception of cases that constitute situations that may endanger public health and provided for in point 7 of the DGS Information Circular No. 12/DQS/DMD , in which case care is provided in the same terms as any national citizen (taking into account each specific case, namely, the economic and social situation of the user, to be assessed by the Social Security services).</p>			
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<ul style="list-style-type: none"> • How do health care units proceed if they find that I am an immigrant citizen in an irregular situation, under the terms of the immigration legislation in force? <p>Health professionals are subject to professional secrecy and all information is confidential. Without prejudice, if they find that an immigrant citizen is in an irregular situation, after the provision of the necessary health care, the health care units must refer him to a National Immigrant Support Center or to a Local Support Center for Integration of Immigrants, so that their situation can be regularized.</p> <ul style="list-style-type: none"> • If, for some reason, the immigrant citizen finds it difficult to exercise his rights, and his access to health care is being limited, he must: At first, obtain clarification from the health care establishment in question, namely from the respective citizen's office. If there is still any doubt, he can make a request for information to ERS, namely through the online form. If he does not obtain the desired resolution, he may file a complaint with ERS, through its online complaints book. <p>Álvaro Moreira Silva, MD, PhD Assistente graduado sénior de Cuidados Intensivos Serviço de Cuidados Intensivos HGSA/Centro Hospitalar Universitário do Porto, EPE Professor Catedrático Convidado Mestrado Integrado de Medicina Instituto de Ciências Biomédicas Abel Salazar Universidade do Porto</p>			