

# COVID-19

Realising the true value of integrated care:

# Beyond COVID-19

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EPSO September 2020

Date



## IFIC'S CALL TO ACTION

# Realising the true value of integrated care: Beyond COVID-19

- IFIC has launched “Realising the true value of integrated care: Beyond COVID-19”, a thought leadership report which states that Covid19 presents an opportunity to reset our fragmented health and care systems so that they are integrated, driven by people and communities and resilient in the face of future systemic shocks.
- <https://integratedcarefoundation.org/news/realising-the-true-value-of-integrated-care-beyond-covid-19-2>

# THE 9 PILLARS



# 4. Resilient communities and new alliances

## Community participation is crucial in a pandemic - Lancet

*Cicely Marston, Alicia Renedo, Sam Miles, Published Online May 4, 2020*

[https://doi.org/10.1016/S0140-6736\(20\)31054](https://doi.org/10.1016/S0140-6736(20)31054)

### *Panel: Steps to community participation in the COVID-19 response*

#### **Invest in coproduction**

- Fund dedicated staff and spaces to bring the public and policy makers together
- Create spaces where people can take part on their own terms (eg, avoid bureaucratic formalities or technical jargon)
- Move beyond simply gathering views and instead build dialogue and reflection to genuinely codesign responses
- Invest not only for this emergency but also for long-term preparedness

#### **Work with community groups**

- Build on their expertise and networks
- Use their capacity to mobilise their wider communities

#### **Commit to diversity**

- Capture a broad range of knowledge and experiences
- Avoid one-size-fits-all approaches to involvement
- Consciously include the most marginalised

#### **Be responsive and transparent**

- Show people that their concerns and ideas are heard and acted upon
- Collaborate to review outcomes on diverse groups and make improvements

**COVID-19**



# 4. Resilient communities and new alliances

## (France) Organising community primary care in the age of COVID-19: challenges in disadvantaged areas

• Published Online May 13, 2020

[https://doi.org/10.1016/S2468-2667\(20\)30115-8](https://doi.org/10.1016/S2468-2667(20)30115-8)

- To smoothly tackle downstream care of recently discharged patients, discharge criteria were co-created between the network and the local university hospital.

*in Pantin, a municipality in Seine Saint Denis, a network built on previous multidisciplinary collaborations laid the groundwork for a massive and quick reorganisation based on trust and complementary expertise between partners.*



# 4. Resilient communities and new alliances

## European Federation of Psychologists Association

[https://docs.google.com/document/d/1kDGQtUZrklzmtM6ra\\_IeEz7I4zd1Ch1Waan5-9X\\_D0/edit](https://docs.google.com/document/d/1kDGQtUZrklzmtM6ra_IeEz7I4zd1Ch1Waan5-9X_D0/edit)

## Community initiative co-led with patients could improve care for people with complex health and social needs

(BMJ) - Canadian family physician Antoine Boivin and patient partner Ghislaine Rouly describe how they work together with community partners to provide holistic care for patients with challenging social and medical problems **Antoine Boivin—the physician's perspective**

<https://blogs.bmj.com/bmj/2020/02/28/community-initiative-co-led-with-patients-could-improve-care-for-people-with-complex-health-and-social-needs/>



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<https://blogs.bmj.com/bmj/2020/02/28/community-initiative-co-led-with-patients-could-improve-care-for-people-with-complex-health-and-social-needs/>





A large banner with a dark blue background featuring a network of glowing nodes and lines. On the left, a circular emblem contains the Croatian flag (red, white, and blue horizontal stripes with a red and white checkerboard shield) and is surrounded by blue brushstrokes. To the right of the emblem, the text 'ICIC20' is written in large, blue, sans-serif letters. Below it, 'VIRTUAL CONFERENCE' is written in white, sans-serif letters. At the bottom, the dates '9th | 16th | 23rd | 30th' and 'September 2020' are displayed in white, sans-serif font.



## IFIC'S CALL TO ACTION

# Realising the true value of integrated care: Beyond COVID-19

### Resources

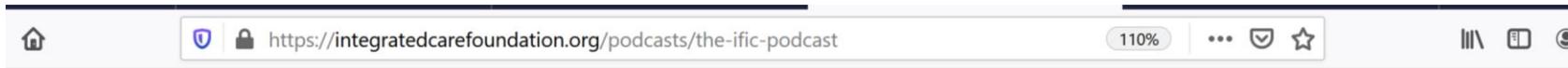
<https://integratedcarefoundation.org/covid-19>

<https://integratedcarefoundation.org/events/building-integrated-care-as-the-cornerstone-of-our-new-reality>

The Transnational Forum on Integrated Community Care

<https://transform-integratedcommunitycare.com/>

# Resources



## The IFIC Podcast – Integrated Care Today

International Foundation for Integrated Care  
Care during and beyond the Covid-19 Crisis: Workforce Capacity and Capability

SOUNDCLOUD  
Share

54:53

▶ 25

- ▶ 25 International Foundation for Integrated Care - Care during and beyond the Covid-19 Crisis: Workforce Capacity and Capability
- ▶ 32 International Foundation for Integrated Care - Digital Solutions: Adoption, Adaptation and their role in post-Covid19 health and social care
- ▶ 64 International Foundation for Integrated Care - Martin Hayes discusses the Scale- up and Spread of Social Prescribing in Northern Ireland
- ▶ 27 International Foundation for Integrated Care - Driving and Accelerating a 'One System' Response
- ▶ 46 International Foundation for Integrated Care - Care during and beyond the COVID-19 Crisis: People as Partners in Care
- ▶ 33 International Foundation for Integrated Care - Supporting Resilient Communities in Times of Public Health Crisis
- ▶ 51 International Foundation for Integrated Care - Building integrated care as the cornerstone of our new reality
- ▶ 1:00 International Foundation for Integrated Care - Experts of Integrated Care: Prof. Áine Carroll, Dr. Harriet and Prof. Anna Hendry

Latest tracks by International Foundation for Integrated Care

Cookie policy

<https://integratedcarefoundation.org/podcasts/the-ific-podcast>

# Example of review against the framework

New Zealand - Capital Coast District Health Board – rapid review of the health care home model

<https://www.ccdhb.org.nz/about-us/integrated-care-collaborative-alliance/health-care-home/>



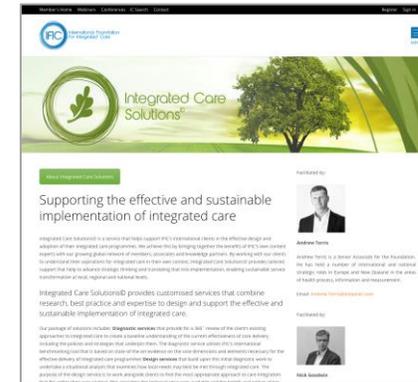
# IFIC Resources and Support



## IFIC Global Network

IFIC's open-access network connects the growing number of individuals and organisations interested in collaborating and sharing knowledge on integrated care. Register for free to access our online networking platform and Special Interest Groups (SIGs).

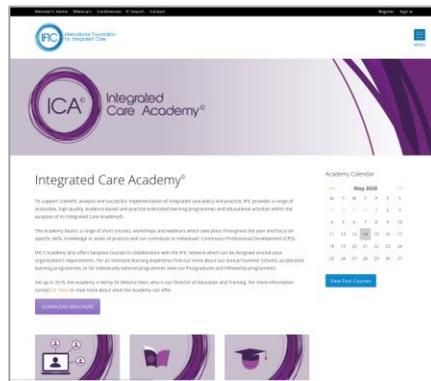
[integratedcarefoundation.org/global-network](https://integratedcarefoundation.org/global-network)



## Integrated Care Solutions<sup>©</sup>

The Foundation's Integrated Care Solutions<sup>©</sup> service is customized to client's needs, combining research, best practice and expertise in context to design and support the effective and sustainable implementation of integrated care at local, regional and national levels.

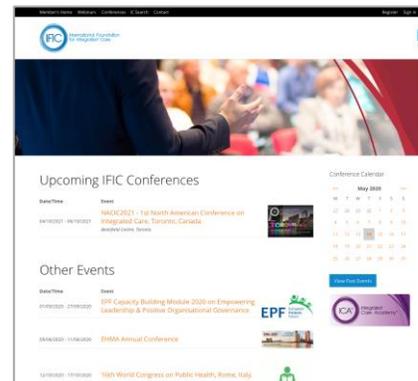
[integratedcarefoundation.org/integrated-care-solutions](https://integratedcarefoundation.org/integrated-care-solutions)



## Integrated Care Academy<sup>©</sup>

The Integrated Care Academy<sup>©</sup> supports scientific analysis and successful implementation of integrated care policy and practice. The Academy provides a range of accessible, high quality, evidence-based and practice-orientated face-to-face and online learning programmes.

[integratedcarefoundation.org/ific-integrated-care-academy](https://integratedcarefoundation.org/ific-integrated-care-academy)



## IFIC Conferences and Virtual Events

Our conferences bring together researchers, clinicians and managers from around the world who are engaged in the design and delivery of integrated health and social care. Our European conference has been taking place annually since 2000 and attracts up to 1,500 delegates from all over the world. Our online events and live streams are viewed by 5,000 people representing more than 60 countries.

[integratedcarefoundation.org/conferences-events](https://integratedcarefoundation.org/conferences-events)

# IFIC Resources and Support



## Integrated Care Knowledge

IFIC is an international centre of knowledge, expertise and ideas on integrated care. The Knowledge Centre is an open-access and authoritative resource on integrated care for use by policy makers, managers, care professionals and researchers. IFIC Research and Development team participate in a number of European funded projects which generate the most up to date learning on Integrated Care.

[integratedcarefoundation.org/our-work](https://integratedcarefoundation.org/our-work)



## IJIC

The International Journal of Integrated Care (IJIC) is supported and administrated by IFIC and is an online, open-access, peer-reviewed scientific journal that publishes original articles in the field of integrated care on a continuous basis since the year 2000. IJIC's official Impact Factor is 2.489, with 17,500 full text views per month.

[ijic.org](https://ijic.org)



International Foundation  
for Integrated Care

The International Foundation for Integrated Care (IFIC) is a not-for-profit educational network that crosses organisational and professional boundaries to bring people together to advance the science, knowledge and adoption of integrated care policy and practice. The Foundation seeks to achieve this through the development and exchange of ideas among academics, researchers, managers, clinicians, policy makers and users and carers of services throughout the world.

**For more information contact IFIC:**

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**Web:** [integratedcarefoundation.org](http://integratedcarefoundation.org)