

Agenda Risk Working group - April 25th London, England, UK

Attention : Please feel inspired by the CQC document sent by Liz Owen on best performing indicators (see enclosure).We ask all participant in this risk working group:

- **a.** to make if possible an overview of the 'best performing indicators' in their own country;
- **b.** if no best performing indicators are known, please make an overview of most used or most effectively used indicators; or
- **c.** if no most used or most effectively used indicators are known in your country, please make an overview of indicators that to your opinion- are potentially most effective or indicators that to your opinion- could be used in your country as best performing indicators.

<u>NB These documents will have no official status and will only be used as input for discussion</u> in the working group)

Please send before APRIL 19th your BEST PERFORMING INDICATOR ideas to us (<u>info@epsonet.eu</u>)

EPSO RISK WG meeting Part 1

9:15-9:45 getting acquainted- who is who- and short presentations of the state of affairs on risk in the various EPSO countries; no more than a few sentences;

9:45-10:45 Best performing indicators

- Liz Owen introduction- best performing indicators introduction and state of affairs;
- State of affairs in the various EPSO countries Risk working group members please prepare a short presentation;
- Discussion on best performing indicators/ Quality of management as important indicator / common indicators to compare and find the best performing indicators.

10:45-11:00 Break

11:00-11:30 Share experiences in qualitative indicators and data mining;

Systems for data management and analytics (data warehouses, text mining tools, Oracle, SAS etc.).

11:45-15:00 Forum and Network lunch - All Risk working group members are invited to join the Forum and meet and greet lunch with senior CQC officials.

EPSO RISK WG meeting Part 2

15:00-15:45 Follow up Bulgarian risk interactive working session

- Klas Oberg / Andrew Terris –introduction on results at the Bulgarian risk interactive working session on Risk
- Discussion on follow up Bulgaria
- Data analysis, data mining and information systems follow up
- Next steps